

# INTRODUCTION AND POLICY OVERVIEW

Every day the streets and public spaces of Westminster are brought to life by busking and street entertainment. This includes musicians, magicians, comedians, artists, dancers and others who come from all over the world to perform on our streets.

However, along with entertainment and vibrancy, busking and street entertainment can also cause adverse impacts including noise, obstruction and public safety issues. In recent years we have received an average of 2200 complaints each year.

To ensure we deliver a City for All, this draft policy seeks to balance the interests of buskers and street entertainers with those who live, work and visit here by promoting a voluntary Code of Conduct to support performers to self-regulate, and promoting membership to the Westminster wide Busking and Street Entertainment Forum. The policy also recognises that in certain locations within our City, the adverse impacts experienced by pedestrians, residents and business are significant and a tailored and targeted response is needed to improve control and address these concerns.

Before you perform in the City of Westminster we ask that you make yourself familiar with our Code of Conduct and this Policy.

- We have a Westminster wide Code of Conduct within this Policy that you should follow to ensure you are being considerate of both the local community and those sharing the public space with you. We also encourage all buskers and street entertainers to go to our dedicated webpage for information and join our Busking and Street Entertainment Forum.
- The centre of our City is a busking and street entertainment regulated area. There is a light touch licensing scheme applicable here which means you will only be able to busk in designated pitches, need to apply for a licence to perform, keep to the terms and conditions of the designated pitches, and abide by the conditions of your licence. The centre of our City includes the areas in and around:
  - **Paddington**
  - Marylebone
  - Bayswater
  - Oxford Street
  - Mayfair
  - Regent Street
  - New Bond Street
  - Piccadilly
  - Chinatown
  - Leicester Square

- Covent Garden
- The Strand
- Charing Cross
- **Embankment**
- Trafalgar Square
- Whitehall
- Parliament Square
- Victoria
- Knightsbridge
- Belgravia
- In Covent Garden there is an established Street Performers Association (SPA) that you are encouraged to join before performing here.
- In Trafalgar Square and Leicester Square there is a newly created SPA that you are encouraged to join before performing here.

This policy is based upon the careful consideration of evidence and engagement with buskers and street entertainers, businesses and residents, however we will also monitor the policy throughout its first year of implementation and conduct a full review after 12 months so that it can be adapted based on results and feedback if required.

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# WHAT IS BUSKING AND STREET ENTERTAINMENT?

Busking and street entertainment is a form of evolving performance art consisting of entertainment in a street or areas where the public commonly have access.

The phrase 'busking and street entertainment' should be given its ordinary meaning as commonly applied in everyday language which can include (but is not limited to) performances by musicians, magicians, comedians, artists including street artists, dancers, acrobats and mime artists.

For the purposes of this policy busking and street entertainment  $\underline{\mathbf{is}}$  **not** considered to be:

- Activities that incorporate the sale of goods and/or services, for example portrait artists, balloon sellers and tarot card reading. Such activities are regulated by the Street Trading regime and are subject to separate controls.
- Entertainment that is performed as part of a street party, community festival, charitable fundraising event, protest or similar activities.
- Entertainment related to a religious meeting, procession or service (this includes performances of Christmas carols by members of the Salvation Army)
- Entertainment organised as part of a wider authorised event by the council's City Promotions Events and Filming team, including (but not limited to) Chinese New Year, Gay Pride, other seasonal parades and festivals, and Film Premiers.

If you are not sure if your art or performance is a busking and street entertainment activity or any other type of activity, please contact streettradinglicensing@westminster.gov.uk

# HISTORY OF BUSKING AND STREET ENTERTAINMENT IN LONDON



**1741**The Enraged Musician' by William Hogarth



1850 Harmony In Leicester Square



1903
Buskers, Living
London Magazine
by George Sims



1955 Harpist, Photo by B J Green



1955 Musicians, Soho Fair



1965
The Happy Wanderers
Sand Dance,
Leicester Square

1980





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# JOIN OUR BUSKING AND STREET ENTERTAINMENT COMMUNITY

#### Stay informed

The council's website has a page dedicated to all things busking and street entertainment including:

- What is busking and street entertainment
- Frequently asked questions
- Busker and Street Entertainer Forum details and meeting dates
- Details and dates of busking and street entertainment wide community and partnership meetings
- Community involvement opportunities and events
- Diary of upcoming city events that may affect where you choose to perform
- Feedback
- Mailing list
- Contacts

Please go online to find out more

westminster.gov.uk/information-buskers

#### Join our Busking and Street Entertainment Forum

We have created a Busking and Street Entertainment Forum which is open to all buskers and street entertainers and is free to join online.

The Busking and Street Entertainment Forum meet with council officers twice a year to collect your feedback and concerns, answer your questions, share ideas, and work together to find ways to promote busking and street entertainment across our city.

The Forum also serves as a bridge between the busking community and our local resident and business forums in order to foster good relations and open communication and to promote partnership among all those that strive to contribute to the use and enjoyment of our shared public spaces.

The Forum will play a key role in reviewing the implementation of this policy.



# THE WESTMINSTER BUSKING AND STREET ENTERTAINMENT CODE OF CONDUCT

There are seven principles that make up our Code of Conduct. If you're performing anywhere in Westminster you should abide by this Code, which sets out how you can perform responsibly and be considerate of other performers, surrounding residents, businesses and other users of the shared public space.

#### I. Safety first!

All buskers and street entertainers should be confident that both they and their performance is safe for those enjoying the performance. This means that:

- You should hold public liability insurance of at least £2 million.
- You must ensure that no one could trip over your equipment, and you must never leave equipment unattended
- No naked flame, pyrotechnics, fireworks, knives, sharp objects or anything similar should be used as part of the performance.
- No unlicensed animals should accompany the busker or street entertainer, or be used as part of the performance.

#### 2. Performance hours

All busking and street entertainment outside of the regulated area should only take place between the hours of 10am and 9pm. Any amplified entertainment beyond 9pm and before 8am is an offence under the Control of Pollution Act 1974 and you may be liable to enforcement action.

Inside the regulated area you will need to refer to individual pitch conditions for performance times.

#### 3. Avoid causing a nuisance

Buskers and street entertainers should take all reasonable steps to make sure their performance does not adversely impact those around them. This means:

- Sound as a result of any performance does not cause nuisance to persons in nearby property.
- If you use an amplifier this should never be powered with any external power sources, for example extra battery packs or generators.
- You should have a full and varied repertoire that avoids repeating sounds, songs, or music.
- You should be aware that noise can be generated by the audience.
- You should be aware of other buskers and street entertainers in the area and space yourself far enough away to avoid sound clash. A good indication of an appropriate space between performers is around three car lengths (50ft).
- A performance should not be longer than 40 minutes and there should be a 20 minute break before the next busker or street entertainer performs.
- You should respect other buskers and street entertainers and cooperate with any queuing system in the area by leaving the location after you have finished your performance.

#### 4. Don't cause an obstruction

Buskers and street entertainers should make sure their performance and audience does not cause an obstruction to pedestrians, road users and neighbouring property. This means that:

- You should never block any entrances or exits to property, and no pedestrians should spill out onto the road to get past you or your audience. An obstruction is likely to be caused if a wheelchair or double pushchair cannot comfortably move past.
- You should stop your performance or ask other buskers and street entertainers to help you take steps
  to control your audience if they cause an obstruction. If your attempts to relieve the audience from
  causing an obstruction do not work, you should cease your performance.

#### 5. Co-operate with Authorised Officers and the Police

Council officers, authorised officers of the council, police officers or police community support officers may at times ask that you adjust your performance or move locations in the event of an emergency, public disorder, planned events, or to prevent a nuisance from being caused. Our officers have a right to do this without fear of threatening or abusive behaviour.

You should co-operate with any such reasonable requests, however if you have any concerns about the conduct of officers carrying out their duties you can contact the team at www.westminster.gov.uk/complaints

#### 6. Only sell merchandise if you have permission

- You may only sell items if you have a temporary licence to engage in street trading under the City of Westminster Act 1999 www.westminster.gov.uk/street-trading
- In the busking and street entertainment regulated areas, there is a special permit you can apply for which allows you to sell merchandise items directly associated with your performance (for example a musician selling their CDs). Buskers and street entertainers will be granted a temporary street trading licence for a nominal fee if you are a Busking and Street Entertainment Licence Holder trading in the regulated areas and in accordance with your licence conditions.

#### 7. Talk to the council and the local community, and use the Forum

The best way to promote busking and build partnerships with residents and businesses is to keep in frequent contact with us, and engage with your local community. There are many ways to do this including talking to local businesses and residents directly, joining the dedicated Busking and Street Entertainment Forum, attending wider community meetings, and providing us with feedback via our website.



# PERFORMER SELF REGULATION AND STREET PERFORMERS ASSOCIATIONS

Whether you are a regular or occasional performer in Westminster, you are part of our City's busking and street entertainment community. Being a part of this community means that you should look after each other, respect each other and work together. This is commonly known as busking and street entertainment self-regulation.

Self-regulation typically includes (but is not limited to):

- Awareness and adherence to the Westminster Busking and Street Entertainment Code of Conduct and Policy and/or licence conditions in the regulated area.
- Operating a queuing or ballot system for popular busking and street entertainment locations.
- Asking other buskers and street entertainers who may be too loud to adjust their volume.
- Helping to control audiences and prevent them from causing a nuisance.
- Participating in the Busking and Street Entertainer Forum and engaging with the wider community to foster good relations with all users of the shared public space.

Across our City there are some buskers and street entertainers that have formed organised groups known as Street Performers Associations (SPAs). Members of the SPA work together in local areas to ensure that busking and street entertainers treat each other fairly, and performances are not adversely impacting on the surroundings by pro-actively monitoring each other's behaviour. In Westminster there are two SPAs that operate in our busking and street entertainment regulated area that you are encouraged to join once you have obtained your licence.

#### The Covent Garden SPA

The Covent Garden SPA is a long-established group of regular buskers and street entertainers managing a wide-ranging repertoire of world leading performers. To become a member of the SPA and perform here, you will need to audition.

To find out more you should go online www.coventgarden.london/street-performers or visit their Facebook page www.facebook.com/coventspa

#### Westminster SPA (Leicester Square and Trafalgar Square)

The Westminster SPA is a new group of regular performers in Trafalgar Square and Leicester Square. Anyone can join and become a member of The Westminster SPA by going online www.westminsterspa.co.uk.

# THE BUSKING AND STREET ENTERTAINMENT REGULATION AREAS<sup>1</sup>

Our City is a popular and busy visitor area, also attracting a high number of buskers and street entertainers. Competition for performance space is high and the adverse impacts are significant in these busy and congested areas.

The areas that make up our Regulated Area include:

- Paddington
- Marylebone
- Bayswater
- Oxford Street
- Mayfair
- Regent Street
- New Bond Street
- Piccadilly
- Chinatown
- Leicester Square
- Soho

- Covent Garden
- The Strand
- Charing Cross
- Embankment
- Trafalgar Square
- Whitehall
- Parliament Square
- Victoria
- Knightsbridge
- Belgravia



#### Busking and street entertainment needs to be controlled in these areas to ensure:

- Buskers and street entertainers have dedicated spaces.
- Buskers and street entertainers perform only in dedicated locations that minimises adverse impacts to pedestrians, businesses and local residents.
- Levels of sound and volume are controlled to prevent a nuisance being caused to surrounding businesses and residents.

#### Busking and street entertainment is therefore prohibited in all parts of these regulated areas other than on designated and marked pitches. Busking or street entertainment is ONLY permitted if:

- you are on a designated and marked busking and street entertainment pitch, and
- you have a licence to perform on these pitches, and
- are performing in accordance with the busking and street entertainment licence terms and conditions.

A summary guide to the regulated areas and designated and marked pitches is provided overleaf. For the full and detailed list of streets where busking and street entertainment is prohibited, and exact location of the marked and designated pitches, see Appendix A.

# THE BUSKING AND STREET ENTERTAINMENT REGULATION AREAS<sup>1</sup>

Our City is made up of several distinct districts and neighbourhoods that are popular and internationally recognised visitor destinations, collectively hosting up to a million people each day.

Performances are not permitted anywhere unless you hold a licence, are abiding by the standard licence conditions, and are performing on one of the 26 marked busker and street entertainment performance pitches.



#### Oxford Street, Regent Street and New **Bond Street**

This area is best known as one of Europe's busiest shopping districts. It is also a main thoroughfare for London buses and taxis, and there are a number of residents in the surrounding streets.

#### Piccadilly, Chinatown and Leicester Square

The area is host to internationally recognised venues, cultural attractions and the UK's film premiers. It is also a busy pedestrian and traffic thoroughfare connecting people across the West End.

#### Trafalgar Square, Charing Cross, **Embankment & The Strand**

Known for art galleries, fountains, river sidewalk and theatres, and is also home to a large mainline station connecting people from London to the south east of the UK.

#### Soho

A vibrant neighbourhood made up of narrow streets and alleyways, best known for its offering of restaurants, bars, theatres and nightlife.

#### **Covent Garden**

Well known and popular pedestrian market place, also host to world leading street performances.

#### **Marylebone**

This area is an important carriageway and thoroughfare for central London and is also host to a number of tourist attractions close to world famous Baker Street.

#### **Paddington**

Home to busy landmarks including Paddington station and St Mary's hospital.

#### Victoria, Knightsbridge & Belgravia

A significant business and commuter district for the City.

#### Whitehall, Parliament Square and St James

Home to the UK Government and official residency of the Royal Family.

Performances are not permitted anywhere in this area other than the four designated busking and street entertainment pitches in accordance with the busking and street entertainment licence conditions.

#### Pitch 1: Marble Arch

This pitch is suitable for all performances that need no more than 3 metres in diameter space and is appropriate for performances that attract larger audiences providing they do not cause an obstruction to passing pedestrians and any event that may be taking place in the vicinity. Amplification, brass, wind percussion and percussive instruments are permitted here providing the sound does not cause a nuisance to nearby property.

## Pitch 2: Old Quebec Street

This pitch is suitable for all performances that need no more than 2 metres in diameter space. Due to the proximity of business property amplification, brass, wind percussion and percussive instruments are not permitted.

#### Pitch 3: Vere Street

This pitch is suitable for all performances that need no more than 1.5 metres in diameter space. Due to the proximity of the road and business property, and this area being a busy pedestrian thoroughfare, this pitch is more appropriate for walk-by performances that do not attract audience. Due to the proximity of business and residential property amplification, brass, wind, percussion and percussive instruments are not permitted.

#### **Pitch 4: Princes Street**

This pitch is suitable for all performances that need no more than 2 metres in diameter space. Due to the proximity of business property amplification, brass, wind percussion and percussive instruments are not permitted.

# Piccadilly Circus, Chinatown and Leicester Square Pitch 6: Erros This pitch is suitable Pitch 6: Eros Statue

Performances are not permitted anywhere other than the 5 designated busking and street entertainment pitches in accordance with the licence terms and conditions. The Westminster SPA also operate in this area supporting buskers and street entertainers to understand the rules and working with businesses to reduce complaints and the need for enforcement here.

#### Pitch 5: Glasshouse Street

This pitch is suitable for all performances that need no more than 1.5 metres in space. Due to the proximity of business property amplification, brass, wind percussion and percussive instruments are not permitted. Due to the proximity of the road this pitch is more appropriate for walk-by performances that do not attract audiences.

This pitch is suitable for all performances that need no more than 3 metres in diameter space and is appropriate for performances that attract larger audiences providing they do not cause an obstruction to passing pedestrians, nearby property and the entrance to the tube station. Due to the proximity of business property amplification, brass, wind percussion and percussive instruments are not permitted.

#### Pitch 7: Chinatown

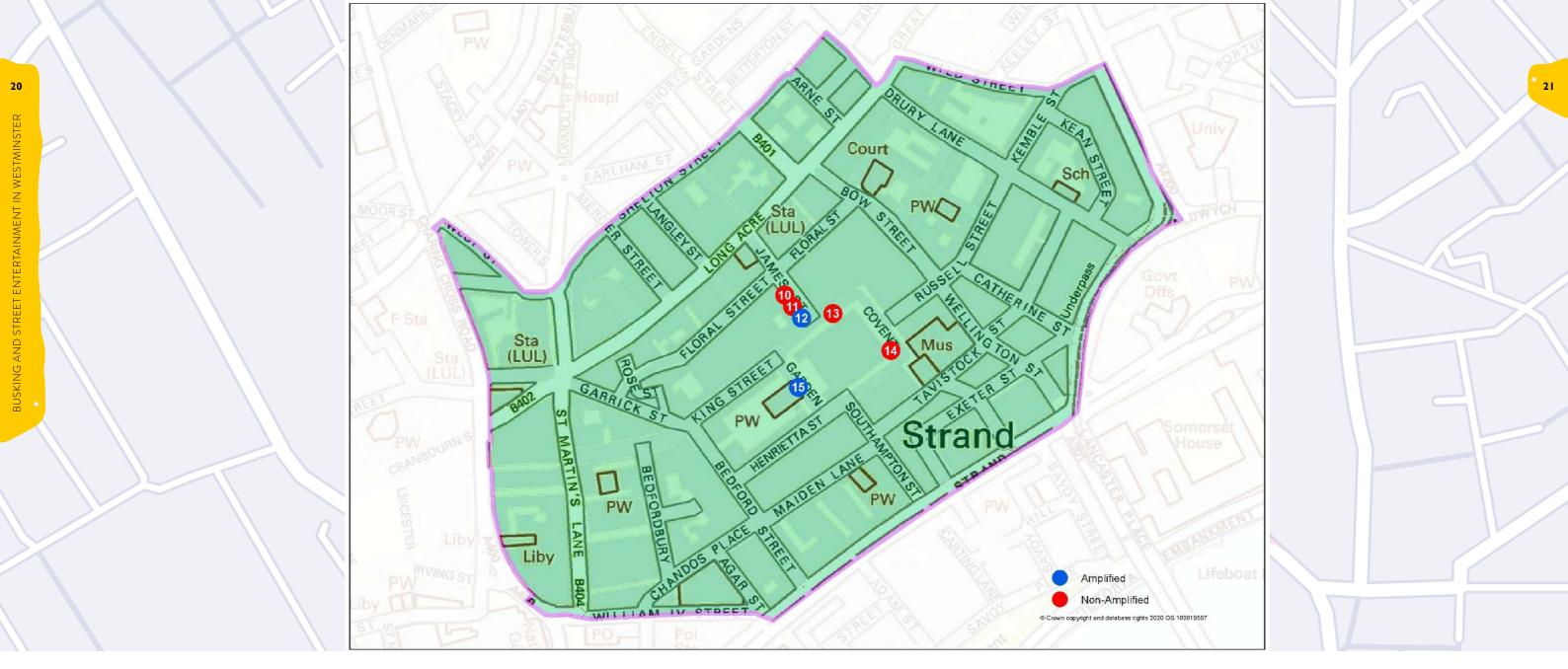
This pitch only operates Monday – Friday between the hours of 10am – 9pm. It is suitable for all performances that need no more than 2 metres in diameter space. Due to the proximity of business property and this area being a busy pedestrian thoroughfare this pitch is more appropriate for walk-by performances that do not attract audiences. Due to the proximity of business property amplification, brass, wind percussion and percussive instruments are not permitted.

#### **Pitch 8: Leicester Square North West**

This pitch is suitable for all performances that need no more than 3 metres in diameter space and is appropriate for performances that attract larger audiences providing they do not cause an obstruction to passing pedestrians and nearby property. Amplification, brass, wind, percussion and percussive instruments are not permitted.

#### Pitch 9: Leicester Square North East

This pitch is suitable for all performances that need no more than 3 metres in diameter space and is appropriate for performances that attract larger audiences providing they do not cause an obstruction to passing pedestrians and nearby property. Amplification, brass, wind percussion and percussive instruments are permitted here providing the sound is directed towards the gardens and does not cause a nuisance to nearby property.



# Covent Garden

Performances are not permitted anywhere other than the 6 designated busking and street entertainment pitches in accordance with the licence terms and conditions. You should also note that:

- The Covent Garden Market Place is private land and performances are not permitted unless you have the express permission of the landowner.
- Covent Garden SPA operate on Pitch 15 and you are encouraged to first audition with them before performing here.
- All pitches in Covent Garden operate between 11am-9pm only.

# Pitch 10, 11: Covent Garden James Street

These pitches are suitable for performances that need no more than 1.5 metres in diameter space. Due to the proximity of business property amplification, brass, wind percussion and percussive instruments are not permitted.

#### Pitch 12: Market Square/James Street

This pitch is suitable for performances that need no more than 1.5 metres in diameter space. Due to the proximity of business property music amplification, brass, wind percussion and percussive instruments are not permitted, however a vocal amplifier is permitted here.

#### Pitch 13: Royal Opera House

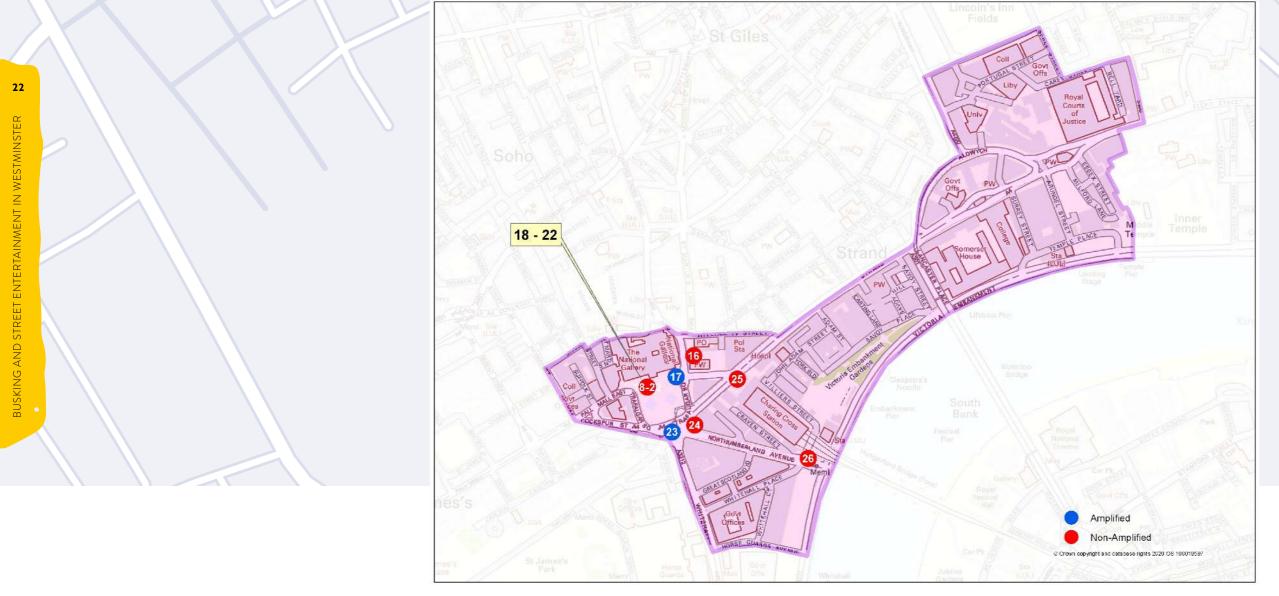
This pitch is suitable for performances that need no more than 2 metres in diameter space. Due to the proximity of business property amplification, brass, wind percussion and percussive instruments are not permitted.

#### Pitch 14: Transport Museum

This pitch is suitable for performances that need no more than 2 metres in diameter space. Due to the proximity of business property amplification, brass, wind percussion and percussive instruments are not permitted.

#### Pitch 15: St Pauls Church

This pitch is suitable for all performances and is an appropriate space for performances that attract larger audiences providing they do not cause an obstruction to passing pedestrians and nearby property. Amplification, brass, wind percussion and percussive instruments are permitted here providing the sound does not cause a nuisance to nearby property.



# Trafalgar Square, Whitehall, Charing Cross, Embankment & The Strand

Performances are not permitted anywhere other than the eleven designated busking and street entertainment pitches in accordance with the licence terms and conditions.

#### Pitch 16: St Martins

This pitch is suitable for all performances that need no more than 2 metres in diameter space. Due to the proximity of the road, this pitch is suited for walk-by performances that do not attract audiences. The use of amplification, brass, wind percussion and percussive instruments is not permitted.

### Pitch 17: Trafalgar Square North Terrace Charing Cross Road

This pitch is suitable for performances that need no more than 5 metres in diameter space. The use of amplification, brass, wind percussion and percussive instruments is permitted providing the sound does not cause a nuisance to nearby property.

## Pitches 18, 19, 20, 21 & 22: Trafalgar Square North Terrace

These pitches are individually marked and are suitable for performances that need no more than 5 metres in diameter space. The use of amplification, brass, wind percussion and percussive instruments is not permitted.

#### Pitch 23: King Charles Statue

This pitch operates on Sunday's only.

This pitch is suitable for all performances that need no more than 3 metres in diameter space. Due to the proximity of the road, this pitch is suited for walk-by performances that do not attract audiences. The use of amplification, brass, wind percussion and percussive instruments is permitted providing the sound does not cause a nuisance to nearby property.

#### Pitch 24: Northumberland Avenue

This pitch is suitable for all performances that need no more than 1.5 metres in diameter space and is suited for performances that attract audiences providing they do not cause an obstruction to passing pedestrians. Due to the proximity of business property, amplification, brass, wind, percussion and percussive instruments is not permitted.

## Pitch 25: Charing Cross Station

This pitch is suitable for performance that need no more than 1.5 metres in space. Due to the proximity of the road, this pitch is suited for walk-by performances that do not attract audiences. The use of amplification, brass, wind percussion and percussive instruments is not permitted.

#### Pitch 26: Northumberland Avenue / Hungerford Bridge

This pitch is suitable for all performances that need no more than 2 metres in diameter space. Due to the proximity of the road, this pitch is suited for walk-by performances that do not attract audiences. The use of amplification, brass, wind

percussion and percussive instruments is not permitted.

# STANDARD LICENCE CONDITIONS<sup>2</sup>

- I) Each busker and street entertainer must clearly display their busking and street entertainment licence during any performance, and this must be made available for immediate inspection on the request of any person authorised by the Council or by any Police Officer or any Police Community Support Officer.
- 2) Each busker and street entertainer requires a busking and street entertainment licence, whether performing individually or as part of a busking and street entertainment group. For group performances, each member of the group needs to have a valid busking and street entertainment licence. Busking and street entertainment licences cannot be transferred or used by any person other than the named person on the licence.
- 3) Each busker and street entertainer must be familiar with and adhere to the Westminster Busking and Street Entertainment Policy, the extent of the busking and street entertainment regulated areas, the location of designated and marked busking pitches and any terms and conditions that apply in respect of each of the designated and marked pitches.
- 4) Each busker and street entertainer must obtain and hold a valid certificate of no less than £2 million public liability insurance which must be made available for immediate inspection on the request of any person authorised by the Council or by any Police Officer or any Police Community Support Officer.
- 5) Each busking and street entertainment licence holder must comply with any request given by any person authorised by the Council or by any Police Officer or any Police Community Support Officer regarding the busking or street entertainment, which may include directions to stop performing.
- 6) Each busker and street entertainer must ensure that sound as a result of any performance does not cause nuisance to persons in nearby property and levels must be immediately reduced on the request of any person authorised by the Council or by any Police Officer or any Police Community Support
- (7) Each busker and street entertainer must ensure their performance and audience does not cause an unreasonable obstruction to pedestrians, road users and neighbouring property. An unreasonable obstruction is likely to be caused if a wheelchair or double pushchair cannot comfortably move past.
- (8) All buskers and street entertainers must have a valid Busking and Street Entertainment Licence to perform at any of the designated and marked pitches within the busking and street entertainment regulated areas.
- 2 Regulations made by the City of Westminster pursuant to Section 40(1) of the London Local Authorities Act 2000 prescribing the standard
- conditions which will be applicable to all licences to busk, except when expressly excluded or amended in any particular case

- (9) Busking and street entertainment is permitted at any of the designated and marked pitches within the busking and street entertainment regulated areas from Monday to Sunday between the hours of I 0am and 9pm, with the exception of
- Pitch 7 (Chinatown), where busking and street entertainment is only permitted from Monday to Friday between the hours of 10am and 9pm.
- Pitch 10, 11, 12, 13, 14, 15 (Covent Garden) only permits performances between 11am 9pm.
- Pitch 23 (King Charles) will only permit performances in this location on Sundays only.
- (10) All busking and street entertainment must be contained within the designated and marked busking pitch. This means that all the buskers and street entertainers, the performance itself and anything used in connection with the performance must be within the designated and marked pitch. If a performance cannot be contained within the designated area it is unsuitable for that pitch.
- (11) Only one busking and street entertainment performance is permitted at any one time in any of the designated busking pitches.
- (12) Busking and street entertainment performances must not be longer than 40 minutes from start to finish.
- (13) No amplified, wind, brass, percussion or percussive busking or street entertainment performances are permitted, with the exception of
- Pitch I (Marble Arch),
- Pitch 9 (Leicester Square North East)
- Pitch 15 (St Pauls Church)
- Pitch 17 (Trafalgar Square Charing Cross Road),
- Pitch 23 (King Charles Statue)

These pitches permit amplification and such instruments only where the sound does not cause a nuisance to persons in nearby property.

- Pitch 12 (Market Square/James Street) permits vocal amplification only where the sound does not cause a nuisance to persons in nearby property.

The council does not permit the use of external power sources with amplifiers (e.g. battery packs or generators).

- (14) No naked flame, pyrotechnics, fireworks, knives, sharp objects or similar shall be used as part of the performance. No unlicensed animals shall accompany the buskers and street entertainers nor be used as part of the performance.
- (15) Pitches may be suspended in the event of an emergency, public disorder, planned events, or to prevent a nuisance being caused. Buskers and street entertainers must immediately comply with any requirement to cease busking that may be given by any person authorised by the Council or by any Police Officer or any Police Community Support Officer in those circumstances.





# APPLICATION PROCESS AND PROCEDURES

The full regulations for applications and the determination of applications is outlined in Appendix B<sup>3</sup>. A summary of the process and procedures has been provided below.

#### **Applying for a Licence**

An application for a busking and street entertainment licence must be made in writing to the council using the application form available online. The following information and documents will also be required:

- Name and home address in the UK (if you are a performer travelling from outside of the UK, please provide the address(es) of where you are staying whilst you are here).
- Telephone or mobile number or email address to enable licensing authority to contact the applicant without delay.
- One form of photographic ID including either a passport or driving licence. (If you do not hold photographic ID, the council will accept a birth certificate along with a recent photograph)
- Proof of valid Public Liability Insurance (of at least 2 million).
- Declaration of right to work.
- Declaration of any previous refusal or revocation of a licence under the Westminster Busking and Street Entertainment scheme or any other similar scheme in the United Kingdom.
- Declaration of any unspent convictions.
- Brief description of the busking and street entertainment that will be performed and a description of any instruments or other equipment that may be used during the performance.
- Confirmation of having read and understood the Westminster City Council Code of Conduct for busking and street entertainment and the standard conditions that apply to all busking and street entertainment in Westminster.
- Statement of truth

#### (optional)

- Self-declaration of membership of the Westminster Street Performers Association and/or union membership.
- Self-declaration of membership of the Westminster Busking and Street Entertainment Forum.
- Proof of student status to qualify for a discounted fee.

3 These regulations are made pursuant to section 36(1) of the London Local Authorities Act 2000

#### How a decision is made to grant, vary or refuse an application

Applications will only be considered valid if the application is fully completed along with all required accompanying documents and payment of the application fee.

All applications will be considered on their own merits.

Applications for a six-month or one-month licence that do not involve any changes to the standard conditions will be determined within 10 days, and the licence will be granted for a period of six months or for a period of one month

There may be applicants who would like the terms of their licence application varied. For example, a juggler might choose to apply to vary the pitch conditions to allow flaming torches; or a magician might choose to apply to vary the pitch conditions to allow a performance with a licensed performing animal. An application to vary any of the standard conditions can be made when making the application for the licence by completing the appropriate section of the application form. Should an applicant request a variation, they may expect to receive a decision within 21 days.

The following process for deciding whether to grant, vary or refuse an application is set out below:

- Online Application
- Automated Validation Where applicant is able to provide all the requested information and documentation.
- **Automated Determination -** Where the applicant satisfies the relevant requirements and is able to confirms acceptance of the pitch and licence conditions and has paid the relevant fees.
- Officer Determination— Where automated validation and determination cannot be made because there is a question over the relevant requirements or the applicant seeks to vary the licence conditions the application will be determined by an officer.
- Senior Manager Determination Where the application is deemed to raise complex, serious or sensitive matters or the application involves unusual or novel requests for variation of the licence conditions the determining officer may defer the determination of the application to a senior manager.

#### When we may refuse an application

premises in the vicinity or

users of the shared public

space

An application for a busking and street entertainment licence may be refused on the following grounds:

	•
Refusal Reason	Considerations include (but not limited to):
Does not meet the threshold of 'fit and proper'	<ul> <li>Does not have a right to work.</li> <li>Has a relevant unspent criminal conviction which may for example include an offence of anti-social behaviour related to busking and street entertainment.</li> </ul>
	<ul> <li>Has a record of noncompliance with the Westminster Code of Conduct and/or officer instructions.</li> </ul>
	<ul> <li>Has a record of substantiated complaints and noncompliance with licence terms and conditions.</li> </ul>
	<ul> <li>A licence has previously been revoked in our city or other similar schemes.</li> </ul>
	<ul> <li>Information provided as part of the application is demonstrated to be false.</li> </ul>
Likelihood of nuisance being caused to the occupiers of	The type or size of performance or equipment being used in accordance with the pitch and performer terms and conditions.

#### When we may revoke a licence

The decision to revoke a licence may only be made by the Licensing Sub-Committee.

A Police Officer or Authorised Officer of the council may request that the Licensing Sub-Committee consider that a busking and street entertainment licence should be revoked. In such cases the busker or street entertainer licence holder will:

- Receive a letter setting out the grounds upon which the officer is requesting that the busking and street entertainment licence ought to be revoked.
- Be given 21 days to provide a written submission for consideration by the Licensing Sub-Committee.
- Be invited to attend a Licensing Sub-Committee where the licence holder will be given an opportunity to address the Licensing Sub-Committee.

A licence may be revoked on the following grounds:

- That there has been a breach of the conditions of the licence;
- that nuisance has been caused or undue interference with, or inconvenience to, or risk to the safety of persons using the street, or other streets within the vicinity of the street, has been caused as a result of the busking and street entertainment taking place.

#### How you can cancel your licence

A performer wanting to cancel their licence can do so if the request is made in writing to the council. This can be done via the councils busking and street entertainment webpages.

#### How you can renew your licence

A busker and street entertainer can apply to renew their busking and street entertainment licence online. A renewal application should only be made when being made on the same terms of the existing licence. If any changes are required, this will be treated as a new application.

If an application to renew a licence is submitted prior to the expiry of that licence, it will be deemed to continue until the application for the renewal is determined. Where a licence expires before a renewal application is submitted, the licence holder will need to apply for an entirely new licence.

Licence renewal is subject to submission of renewal application form and payment of the application fee. If the fee is not received before the current licence expires, the licence holder will need to apply for an entirely new licence.

#### When you can appeal a decision, we have made

There is a right of appeal if:

- an application for the grant of a licence is refused.
- a licence holder who is aggrieved by any term, condition or restriction on or subject to which the licence is held.
- a licence holder whose licence has been revoked.

Any appeal to the Magistrates' Court must be made within 21 days from the date on which the person is notified of the decision in writing. Where the decision is notified by post to the applicant or licence holder, the 21 days begins seven days after the notification was posted by first class post.

A further appeal against the Magistrates' Court decision may be made to the Crown Court where the court may make any such order as it thinks fit.

#### Getting your feedback and reviewing our Policy

We are committed to monitoring this policy through regular feedback with our community including buskers and street entertainers, residents and businesses. Feedback sessions will occur every three months throughout the first full calendar year of the policy, in order to assess its impact and effectiveness. Meeting dates and how to get involved in these feedback sessions will be available online. We will also complete a full review after the first 12 months (or sooner) and amend the policy if required.

# COMPLAINTS, COMPLIANCE AND ENFORCEMENT

#### Making a complaint

Buskers and street entertainers are usually unaware of the impact they are having on their surroundings and will often happily adjust their performance if asked. If a busker or street entertainer is causing a nuisance and you feel comfortable to do so, you should approach the them, explain the problem and politely ask that they adjust their performance.

If speaking to the busker or street entertainer is not possible, or you are experiencing an on-going issue, you can report your complaint to the council.

Please provide us with as much information as possible as this helps our enforcement officers gather the right information and take targeted action. Your complaint should include information

- The physical description of the busker or street
- The exact location and time or the performance.
- What type of performance it was (for example a band, a magician etc.).
- What behaviour was problematic and/or causing you a nuisance and for how long.
- Any other information you think will be relevant for our officers to know.

To report a complaint go online at westminster.gov.uk/report-it or call us on 020 7641 2000.

#### **Compliance and Enforcement**

We keep records of engagement and complaints, and in line with our Corporate Enforcement Policy, in most cases we will take a stepped approach to enforcement. This means we will in the first instance help buskers and street entertainers to be aware of and understand the Busking and Street Entertainment Policy across our City which may include receiving a warning notice. Should the busker or street entertainer continue to act unreasonably or breach the licensing conditions, our officers will take appropriate enforcement action.

The enforcement action taken will vary depending on whether the busker or street entertainer is in a nonregulated or regulated area, as outlined below.

#### **Enforcement in Nonregulated / Self-regulated Areas**

In all non-regulated areas across our city the following enforcement options are available to an authorised officer or police officer:

- they may make reasonable requests that the busking or street entertainment is adjusted so as not to cause a nuisance which may include requesting that the performance stops.
- they may issue a statutory notice that will clearly set out the actions which must be taken and the timescale to do so to ensure that any behaviour is rectified and/or prevented from recurring. Failure to comply with a statutory notice can be a criminal offence and may lead to prosecution.

#### **Enforcement in Regulated Areas**

In addition to the enforcement options outlined above, where a busking and street entertainment licence is required, and busking and street entertainment is taking place or is about to take place without a licence or in breach of the licence conditions, the following additional options are available to an authorised officer or a police officer:

- equipment (including instruments) connected with the busking and street entertainment may be seized.
- proceedings may be instigated to prosecute the person for offences under Part V London Local Authorities Act 2000.
- the council may consider revoking the licence and/ or refusing any future application.

# APPENDIX A

#### The Busking and Street Entertainment Regulation Areas

The Busking and Street Entertainment Regulation Areas (where Part V of the London Local Authorities Act 2000 applies). Busking and street entertainment is prohibited in these areas apart from licensed busking and street entertainment in any of the 26 designated pitches identified in the maps that follow.

Abbey Orchard Estate **Abbey Orchard Street** Abingdon Street Adam And Eve Court Adam Street Adams Row Adelaide Street Adelphi Terrace Agar Street Air Street Albany Albany Courtyard Albemarle Street Albert Gate Albion Close Albion Mews Albion Mews Private Section Albion Street Aldburgh Mews Aldford Street Aldwych Alexander Mews Alexander Street All Souls Place Allington Street **Ambassadors Court** Ambrosden Avenue Andrews Crosse Angel Court Apple Tree Yard Apsley Way Archer Street **Archer Street Chambers** Archer Street Works Archery Close Archibald Mews Argyll Street **Arlington Street** Arne Street Arneway Street **Artillery Place Artillery Row** Arundel Street Ashburnham Mews Ashburton Place Ashland Place Ashley Place **Atterbury Street** 

Audley Square

Avery Row

Aybrook Street Ayrton Road **Babmaes Street** Baker Street Baker's Mews **Balderton Street Balfour Mews Balfour Place Banbury Court** Bark Place **Barlow Place Barrett Street** Barrie Estate **Barton Street** Bateman Street Bateman's Buildings Bathurst Mews **Bathurst Street** Bayswater Road Beak Street Bear Street Beaumont Mews **Beaumont Street Bedford Court Bedford Street** Bedfordbury Beeston Place Belgrave Mews North Belgrave Mews South Belgrave Place Belgrave Square Belgrave Yard Bell Yard Bennet Street Bennett's Yard Bentinck Mews Bentinck Street Berkeley Mews Berkeley Square **Berkeley Street** Berners Mews Berners Place Berners Street Berwick Street **Beverston Mews** Bickenhall Street Bingham Place **Binney Street** 

Bird Street

Birdcage Walk

Bishop's Bridge Road Black Lion Passage Blackburne's Mews Blandford Street Blenheim Street **Bloomburg Street Bloomfield Place Bloomfield Place Private** Section Blore Court Blue Ball Yard Blue Ball Yard Private Section **Bolney Gate Bolsover Street Bolton Street** Booth's Place **Botts Mews Botts Mews Private Section Botts Passage Bourchier Street Bourdon Place** Bourdon Place Private Section **Bourdon Street Bourlet Close Bourne Mews** Bouverie Place **Bow Street Boyle Street** Bremner Road **Brendon Street** Brewer Street Brewer's Green **Brick Street Bridford Mews** Bridge Street Bridle Lane **Bridstow Place Broad Court Broad Sanctuary** Broad Walk Hyde Park **Broadbent Street** Broadstone Place **Broadway Broadwick Street Brook Mews North Brook Street Brook's Mews** Brown Hart Gardens **Brown Street Browning Mews Brunswick Mews** Bruton Lane **Bruton Place** 

**Bruton Street** 

**Bryanston Place** 

Bryanston Mews East

Bryanston Mews West

**Bryanston Square Bryanston Street Brydges Place** Buck Hill Walk Buckingham Arcade Buckingham Gate **Buckingham Mews** Buckingham Palace Road **Buckingham Place Buckingham Street Bulinga Street** Bull Inn Court **Bulleid Way Bulstrode Place Bulstrode Street Burdett Mews Burleigh Street Burlington Arcade Burlington Gardens Burwood Place Bury Street Butler Place Bywell Place** Cabbell Street Callendar Road Cambridge Circus Cambridge Square Canalside Walk Candover Street Canon Row Canon Row Private Section Chester Square Mews Carburton Street Cardinal Walk Carey Place Carey Street Carlisle Place Carlisle Street Carlos Place Carlton Gardens Carlton House Terrace Carlton Street Carnaby Street Caroline Close Caroline Place Caroline Place Mews Carpenter Street Carrington Street Carteret Street Carting Lane Castle Lane Castlereagh Street Cathedral Piazza Cathedral Walk Catherine Place

Catherine Place Private

Catherine Wheel Yard

Section

Cleveland Square

Cleveland Terrace

Dawson Place

De Walden Street

Dean Bradley Street

Eaton Lane

Catherine Street

Cato Street

Section

Causton Street Causton Street Private Section Cavendish Mews North Cavendish Mews South Cavendish Place Cavendish Square Caxton House Access Road Caxton Street Cecil Court Celbridge Mews Central St Martin's College Conduit Mews Access Road Cerney Mews Cervantes Court Chadwick Street Chandos Place Chandos Street Chapel Place Section Chapel Side Chapel Street Chapone Place Chapter Chambers Chapter Street Charing Cross Charing Cross Road Charles li Street Charles Street Charlotte Place Chepstow Place Chepstow Road Chester Close Chester Mews Chester Street Chesterfield Gardens Chesterfield Hill Chesterfield Street Chiltern Street Chilworth Mews Chilworth Street Christchurch Walk Church Place Circus Mews Clare Market Clarendon Close Clarendon Mews Clarendon Place Clarges Mews Clarges Street Clarke's Mews Clay Street Clement's Inn Clement's Inn Passage Clenston Mews Cleveland Gardens Cleveland Place Cleveland Row Cleveland Row Private **Davies Street** 

Clifford Street Clifton Place Clipstone Mews Clipstone Street Coach And Horses Yard Coburg Close Cockpit Steps Cockspur Court Cockspur Street Colonnade Walk Colour Court Conduit Court Conduit Passage Conduit Place Conduit Street Coniston Court Connaught Close Connaught Close Private Connaught Place Connaught Square Connaught Street Constitution Hill Cork Street Cork Street Mews Corner House Street Covent Garden Coventry Street Cowley Street Craig's Court Cramer Street Cranbourn Alley Cranbourn Street Craven Hill Craven Hill Gardens Craven Hill Mews Craven Passage Craven Road Craven Street Craven Terrace Crawford Mews Crawford Place Crawford Street Cross Keys Close Crown Court Crown Passage Cubitt's Yard Culross Street Cureton Street Curzon Square Curzon Street Dacre Street Dalkeith Court Dansey Place D'Arblay Street Dartmouth Street David Mews **Davies Mews** 

Dean Farrar Street Dean Ryle Street Dean Stanley Street Dean Street Dean Trench Street Deanery Mews **Deanery Street** Dean's Mews Dean's Yard Denman Place Denman Street Derby Gate Derby Gate Private Section **Derby Street Dering Street** Dering Yard **Devereux Court** Devonshire Close Devonshire Mews North Devonshire Mews South Devonshire Mews West Devonshire Place Devonshire Place Mews Devonshire Row Mews Devonshire Street Devonshire Terrace Diadem Court **Dorset Mews** Dorset Street Douglas Street **Dover Street** Dover Yard Dover Yard Private Section Down Street **Down Street Mews Downing Street** Drury Lane Dryden Street **Duchess Mews Duchess Street Duck Lane Dudley Street Dufour's Place Duke Of York Street Duke Street** Duke Street St James's **Duke's Mews** Duke's Yard **Duncannon Street Dunraven Street Dunstable Mews Durham House Street Durham Terrace Durweston Mews Durweston Street** Eagle Place Easleys Mews Eastbourne Mews Eastbourne Terrace Eastcastle Street

Eaton Row Ebury Mews East **Ebury Street Eccleston Mews Eccleston Place** Eccleston Place Private Section **Eccleston Square Eccleston Square Mews Eccleston Street Eccleston Yard** Edinburgh Gate Edward's Mews Elizabeth Court Elms Mews **Elverton Street Embankment Place** Emery Hill Street **Endell Street Enford Street Engine Court Ennismore Gardens** Ennismore Gardens Mews **Ennismore Mews Erasmus Street Essex Street** Esterbrooke Street Evelyn Yard **Excel Court** Exchange Court **Exeter Street Exhibition Road** Fairholt Street Falconberg Court Falconberg Mews Section Fareham Street Farm Street Fitzhardinge Street Fitzmaurice Place Flaxman Court Floral Court Floral Street Foley Street Forset Street Fosbury Mews Foubert's Place Fountain Square Francis Street Frederick Close Friary Court Frith Street Fulton Mews Fynes Street Ganton Street Garbutt Place **Garrick Street** 

Garrick Yard

Garway Road

Gayfere Street

Gate Mews

Gees Court George Court George Street George Yard Gerrard Place Gerrard Street Gilbert Street Gildea Street Gillingham Mews Gillingham Row Gillingham Street Glasshouse Street Globe Yard Gloucester Gardens Gloucester Mews Gloucester Mews West Gloucester Place Gloucester Place Mews Gloucester Square Gloucester Terrace Golden Square Goodge Street Goodwin's Court Gosfield Street Goslett Yard **Grafton Street** Grange Court Grantham Place Grantham Place Private Section Granville Place Gray's Yard Great Castle Street **Great Chapel Street Great Cloisters Great College Street** Falconberg Mews Private Great Cumberland Mews Great Cumberland Place **Great George Street** Great Marlborough Street **Great Newport Street Great Peter Street Great Portland Street Great Pulteney Street** Great Queen Street Great Scotland Yard Great Scotland Yard Access Road Number I **Great Smith Street Great Titchfield Street** Great Windmill Street Greek Court **Greek Street** Green Street Greencoat Place Greencoat Row Green's Court **Greenwell Street** Greycoat Lane

Greycoat Place

**Greycoat Street** 

**Greyhound Court** 

Hill's Place **Groom Place** Groom Place Private Hinde Mews Section Hinde Street Grosvenor Crescent Hindon Place Grosvenor Crescent Hobart Place Hobhouse Court Mews Grosvenor Gardens Hollen Street Grosvenor Gardens Holles Street Mews East Homer Row Grosvenor Gardens Homer Street Mews North Hop Gardens Hopkins Street Grosvenor Gardens Mews South Horse And Dolphin Grosvenor Hill Yard Grosvenor Square Horse Guards **Grosvenor Street** Avenue **Grotto Passage** Horse Guards Guildhouse Street Parade Half Moon Street Horse Guards Road Halkin Street Horseferry Road Horseshoe Yard Hallam Mews Hallam Street Houghton Street Hallfield Estate Howick Place Ham Yard Hudson's Place Hamilton Mews Hugh Mews Hugh Place Hamilton Place Hampden Gurney Hugh Street Street Hungerford Bridge Hungerford Lane Hanover Place **Hunts Court** Hanover Square Hanover Street Hyde Park Crescent Hanover Yard Hyde Park Gardens Hanson Street Hyde Park Gardens Hanway Place Mews Hyde Park Gardens Hanway Street **Private Section** Harbet Road Hyde Park Place Harbet Road Private Hyde Park Square Section Harcourt Street Hyde Park Square Mews Harewood Place Harley Place Hyde Park Street **Ilchester Gardens** Harley Street India Place Harrowby Street Harvey's Buildings Ingestre Place Service Road Inigo Place Hatherley Grove Inver Court Hatherley Street Inverness Mews Haunch Of Venison Inverness Place Yard Inverness Terrace Hay Hill Irving Street Haymarket Ivybridge Lane Jacob's Well Mews Hay's Mews **James Street** Headfort Place Heathcock Court Jason Court Heddon Street Jay Mews Henrietta Place Jay Mews Private Henrietta Street Section Herbert's Passage Jermyn Street Hereford Mews **Iervis Court** Hereford Road John Adam Street Hermitage Street John Islip Street John Prince's Street Heron Place Herrick Street Jones Street Hertford Street **Junction Mews Junction Place** Hide Place Hill Street Kean Street

Kemble Street Kemps Court Kendal Street Kendall Place Kenrick Place Kensington Gardens Square Kensington Gore Kensington Road Kent Yard Kildare Gardens Kildare Terrace King Charles Street King George Square King Street Kingdom Street Kingly Court Kingly Court Private Section Kingly Street Kings Gate Walk Kings Scholars' Passage Kingsgate Parade Service Road Kingsway Knights Arcade Knightsbridge Knightsbridge Green **Knox Street** Lancashire Court Lancashire Court Private Section Lancaster Gate Lancaster Gate Service Road Lancaster Mews Lancaster Place Lancaster Terrace Lancaster Walk Lancelot Place Lanesborough Place Langham Place Langham Street Langley Court Langley Street Lansdowne Row Lazenby Court Lees Place Leicester Court Leicester Place Leicester Square Leicester Street Leinster Gardens Leinster Mews Leinster Place Leinster Square Leinster Terrace Lewisham Street Lexington Street Lincoln's Inn Fields Lisle Street Litchfield Street Little Argyll Street Little Chester Street Little Cloisters

Little College Street Marylebone Street New Burlington Little Dean's Yard Little Essex Street Mason's Yard Little George Street Matthew Parker Street Little Marlborough Street Maunsel Street Mayfair Place Little Newport Street Mayfair Row Little Portland Street May's Court Meade Mews Little Sanctuary Meard Street Little Smith Street Medici Courtyard Little St James's Medway Street Street Little Titchfield Melbourne Place Mercer Street Street Mercer Walk Livonia Street Merchant Square Lombardy Place London Mews Merchant Square East London Street Merchant Square Long Acre West Longmoore Street Middleton Place Long's Court Milford Lane Lord Hill's Bridge Milkmaid Passage Lord North Street Mill Street Lover's Walk Millbank Lower Belgrave Millbank Tower Street Service Road Lower James Street Molyneux Street Lower John Street Lower Robert Street Monck Street Moncorvo Close Lowndes Court **Lumley Court** Monmouth Place Monmouth Road **Lumley Street** Montagu Mansions Luxborough Street Montagu Mews Lygon Place Macclesfield Street North Montagu Mews Maddox Street South Maiden Lane Montagu Mews Maltravers Street West Man In Moon Montagu Place **Passage** Manchester Mews Montagu Row Montagu Square Manchester Square Montagu Street Manchester Street Montaigne Close Mandeville Place Montpelier Mews Manette Street Montpelier Place Mansfield Mews Mansfield Street Montpelier Square Montpelier Street Marble Arch Montpelier Terrace Processional Montpelier Walk Margaret Court Montreal Place Margaret Street Montrose Court Market Court Montrose Place Market Mews Moor Street Market Place Morpeth Terrace Marks Yard Marlborough Court Mortimer Street Marlborough Road Moscow Place Moscow Road Marshall Street Mount Row Marsham Street Martlett Court Mount Street Mount Street Mews Marylebone High Moxon Street Street Nassau Street Marylebone Lane Neal Street Marylebone Mews

Orsett Mews Mason's Arms Mews Mews **New Burlington** Mews Private Section New Burlington Place New Burlington Avenue Street New Cavendish Street New Inn Passage New Palace Yard South New Quebec Street New Row **Passage** Newburgh Street Newman Passage Service Road Newman Street Newport Court Page Street Newport Place Palace Court Newton Road Palace Court Noel Street Norfolk Crescent Palace Place Norfolk Place Palace Street Norfolk Square Pall Mall Norfolk Square Pall Mall East Mews Palmer Street Norris Street Panton Street North Audley Street Park Close North Carriage Drive North Flower Walk Mews East North Row North Wharf Road Mews West Northumberland Avenue Road Northumberland Park Place Street Nottingham Place Section Nottingham Street **Nutford Place** West Odhams Walk Park Street Ogle Street Old Barrack Yard Old Bond Street Old Brewer's Yard Old Burlington Street Old Cavendish Percy Passage Street Old Compton Street Perry's Place Old Palace Yard Peter Street Old Park Lane Petty France Old Pye Street Phipps Mews Old Quebec Street Piccadilly Old Queen Street Oldbury Place Olympia Yard **Orange Street** Orange Yard **Orchard Street** Orme Court Orme Court Mews Picton Place Orme Lane Orme Square

New Bond Street

Marylebone Passage

Ormond Yard

Poets' Corner

Mews

Poland Street Pollen Street Orsett Terrace Osbert Street Ponsonby Place Osnaburgh Street Ponsonby Terrace Ossington Buildings Poplar Place Ossington Street Poplar Place Spur Oxendon Street Porchester Gardens Porchester Gardens Oxford Circus Mews Oxford Square Porchester Mews Oxford Street Porchester Place Paddington Goods Porchester Road Porchester Square Paddington Station Porchester Terrace Porchester Terrace Paddington Station North Porchester Walk Paddington Street Porter Street Portland Mews Portland Place Portman Close Private Section Portman Mews South Portman Square Portman Street Portobello Passage Portsea Mews Portsea Place Portsmouth Street Park Crescent Portugal Street **Praed Mews** Park Crescent Praed Street Park Crescent Prince Consort Road Prince Of Wales Park Lane Service Gate Princes Arcade Park Place Private Princes Court Princes Gardens Park Square Mews Princes Gardens Private Section Princes Gate Park West Place Princes Gate Court Parliament Square **Princes Mews** Parliament Street Princes Mews St lames's Pearson Square Pembridge Square **Princes Place** Prince's Square Pembroke Close **Princes Street** Perkin's Rents **Princess Court** Providence Court **Ouadrant Arcade** Quebec Mews Queen Anne Mews Queen Anne Street Piccadilly Arcade Queen Anne's Gate Queen Street Piccadilly Circus Piccadilly Place Queen's Gardens Piccadilly Underpass Queen's Mews Piccadilly Yard Queen's Mews Pickering Mews **Private Section** Pickering Place Queen's Square Mews Queen's Walk Pine Apple Court Pitt's Head Mews Queensborough

Queensborough Passage Queensborough Studios Queensborough Terrace Queensway Radnor Mews Radnor Place Rainsford Street Ramillies Place Ramillies Street Ranelagh Bridge Raphael Street Rathbone Place Rathbone Square Rathbone Street Red Lion Yard **Red Place** Redan Place Rede Place Reeves Mews Regency Place Regency Street Regent Place Regent Street Regent Street St James's Relton Mews Rex Place Richmond Buildings Richmond Mews Richmond Terrace Riding House Street Riverside Walk Robert Adam Street Robert Street Rochester Row Rochester Street Rodmarton Street Romilly Street Romney Mews Romney Street Rose And Crown Yard Rose Street Rosewood Walk Rotten Row Royal Academy Of Arts Service Road Royal Albert Hall Steps Royal Arcade Royal Opera Arcade Smith Square Royalty Mews Rupert Court Rupert Street Russell Court Russell Street **Rutherford Street** Rutland Gardens Rutland Gardens Mews Rutland Gate Rutland Gate Mews Rutland Mews East

**Private Section** 

Rutland Mews West South Molton **Rutland Street** Ryder Court Ryder Street Ryder Yard Sackville Street Saddle Yard Sainsbury's Wing Sale Place Salem Road Salisbury Place Sardinia Street Savile Row Savoy Buildings Savoy Court Savoy Hill Savoy Place Savoy Row Savoy Steps Savoy Street Savoy Way Scotland Place Seaforth Place Sedley Place Serpentine Road Serpentine Walk Seymour Mews Seymour Place Seymour Street Shaftesbury Avenue Shaver's Place Sheffield Street Sheldon Square Shelton Street Shepherd Close Shepherd Market Shepherd Market Private Section Shepherd Street Shepherds Place Sheraton Street Sherlock Mews Sherwood Court **Sherwood Street** Shillibeer Place Shouldham Street Shrewsbury Mews Shrewsbury Road Silver Place Sir Simon Milton Square Slingsby Place Smallbrook Mews Smith's Court Smith's Court Private Section Soho Place Soho Square Soho Street Somers Crescent South Audley Street South Bruton Mews South Carriage Drive South Molton Lane

Stanford Street Stanhope Gate Passage South Molton Street Stanhope Place South Street Stanhope Row South Wharf Road Stanhope Terrace Star Street Southampton Street Southwick Mews Station Forecourt Southwick Place Charing Cross Southwick Street Station Yard Southwick Yard Sterling Street Spanish Place Stillington Street Storey's Gate Speakers Corner Speaker's Court Stornaway House Spencer Place Access Road Spenser Street Stourcliffe Street Sporburg Place Strand Spring Gardens Strand Lane Spring Gardens Strand Tunnel **Private Section** Stratford Place Spring Mews Strathearn Place Spring Street Stratton Street Spur Road Strutton Ground St Alban's Street Subway Bressenden St Anne's Court Place/Buckingham St Ann's Lane Palac Subway Bressenden St Ann's Street St Anselm's Place Place/Victoria Street St Christopher's Subway Bridge Street/Victoria Place St Clement's Lane **Embankment** St Ermin's Hill Subway Edgware Road/Marylebone St George Street St George's Fields Road St James's Court Subway Hyde Park St James's Market Corner/Duke Of St James's Place Wellingt Subway Marble St James's Residencies Arch/Park Lane St James's Square Subway Marylebone Road/Baker Street St James's Street St Margaret Street Subway Marylebone St Martin's Court Road/Cabbell Street St Martin's Lane Subway Marylebone St Martin's Mews Road/Marylebone St Martin's Place Road St Martin's Street Subway Park Lane/ St Marylebone Aldford Street Church Gardens Subway Park Lane/ St Matthew Street Curzon Gate St Michael's Mews Subway Parliament Street/Parliament Hyde Park St Michael's Street St Oswulf Street Subway Strand/ St Petersburgh Mews Charing Cross St Petersburgh Place Station St Stephen's Subway Trafalgar Crescent Square/Cockspur St Stephen's Gardens Street St Stephen's Mews Subway Vauxhall St Vincent Street Bridge Road/ Stable Yard Neathouse Place Suffolk Place Stable Yard Road Stafford Passage Suffolk Street Stafford Place Sunderland Terrace Stafford Street Surrey Steps Standbrook Court Surrey Street

Sussex Gardens Sussex Gardens Service Road Sussex Mews East Sussex Mews East Private Section Sussex Mews West Sussex Mews West Private Section Sussex Place Sussex Square Sutton Row Swallow Passage Swallow Place Swallow Street **Swiss Court** Tachbrook Mews Talbot Square Tanner Lane Tarrant Place Tavistock Court **Tavistock Street** Temple Place Tenison Court Tenniel Close Tent Place Tenterden Street Terminus Place Thayer Street The Arches The Broad Walk, The Mall The Mall Access Build The Mall Approach The Market The Piazza The Royal Mews The Sanctuary Thirleby Road Thorney Street Thornton Place Three Kings Yard Tilney Street Tisbury Court Titchborne Row Tothill Street Tottenham Court Road Trafalgar Square Transept Street Transept Street **Private Section** Treasury Passage Trebeck Street Wellington Arch Trevor Place Processional Trevor Square Wellington Street Trevor Street Wells Mews Trevor Walk Wells Street **Tufton Street** Tweezer's Alley Wells Way Wesley Street Tyler's Court West Carriage **Udall Street** 

Union Yard

Drive

Unwin Road Upbrook Mews Upper Belgrave Street Upper Berkeley Street Upper Brook Street Upper Grosvenor Street Upper James Street Upper John Street Upper Montagu Street Upper St Martin's Lane Upper Tachbrook Upper Wimpole Street Vandon Passage Vandon Street Vane Street Vere Street Victoria Arcade Victoria Place Victoria Square Victoria Street Vigo Street Villiers Street Vincent Square Kensington Gardens Vincent Street Vine Street Virgil Place Road Old Admiralty Walcott Street Walker's Court Wallenberg Place Walmer Place Walmer Street Wardour Mews Wardour Street Warwick House Street Warwick Place North Warwick Row Warwick Street Water Street Watergate Walk Waterloo Bridge Waterloo Place Watson's Mews Waverton Street Wedgewood Mews Weighhouse Street Welbeck Street Welbeck Way

West Garden Place Wyndham Yard Westbourne Bridge Wythburn Place Westbourne Crescent Westbourne Crescent Mews Westbourne Gardens Westbourne Grove

Terrace

Passage

Road

Villas

Westbourne

Westbourne

Terrace Mews

Westmoreland

White Horse

Wigmore Place

Wilcox Place

Wild Street

Wilder Walk

Willow Place Wilton Mews

Wilton Mews

**Private Section** 

Wilton Place

Wilton Road

Wilton Row

Wilton Street

Windsor Place

Winnett Street

Winsley Street

Wood's Mews

Wood's Mews

**Private Section** 

Wyndham Street

Wilfred Street

Street

Whitehall

Terrace

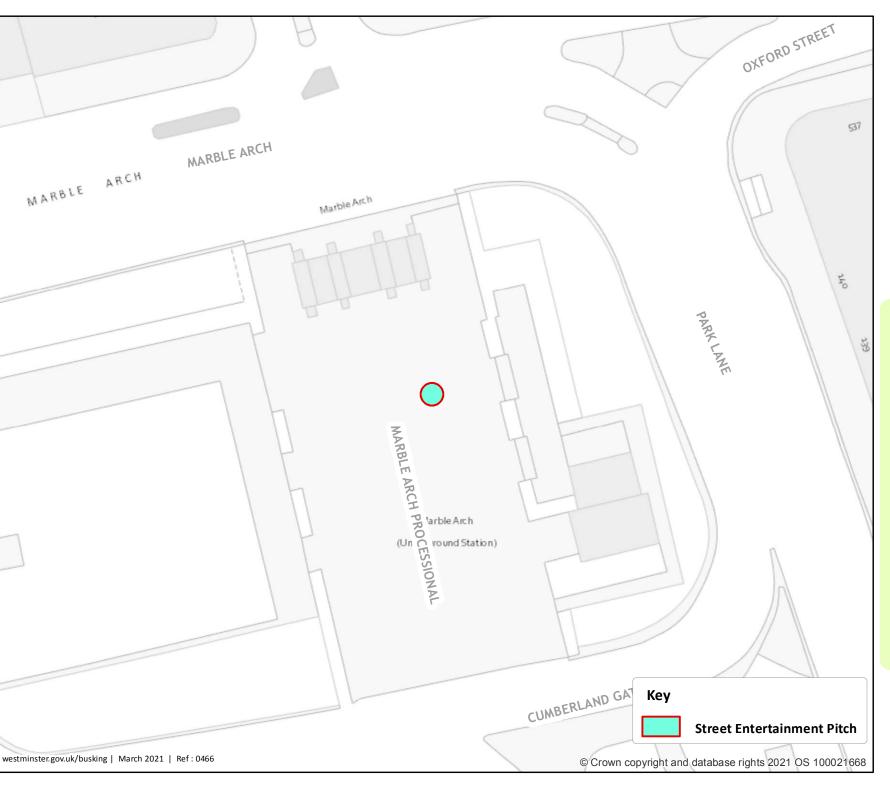
Street

Yarmouth Place Yarmouth Place Private Section York Buildings York Place York Street

Westbourne Grove Westbourne Park Westbourne Park Westbourne Park Westbourne Street Weymouth Mews Weymouth Street Wheatley Street Whitcomb Court Whitcomb Street White Bear Yard Whitehall Court Whitehall Gardens Whitehall Place Wigmore Street William Iv Street Wimpole Mews Wimpole Street Winsland Mews Winsland Street Woodstock Mews Woodstock Street Wyndham Mews Wyndham Place

# BUSKING AND PITCH LOCATIONS

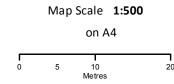
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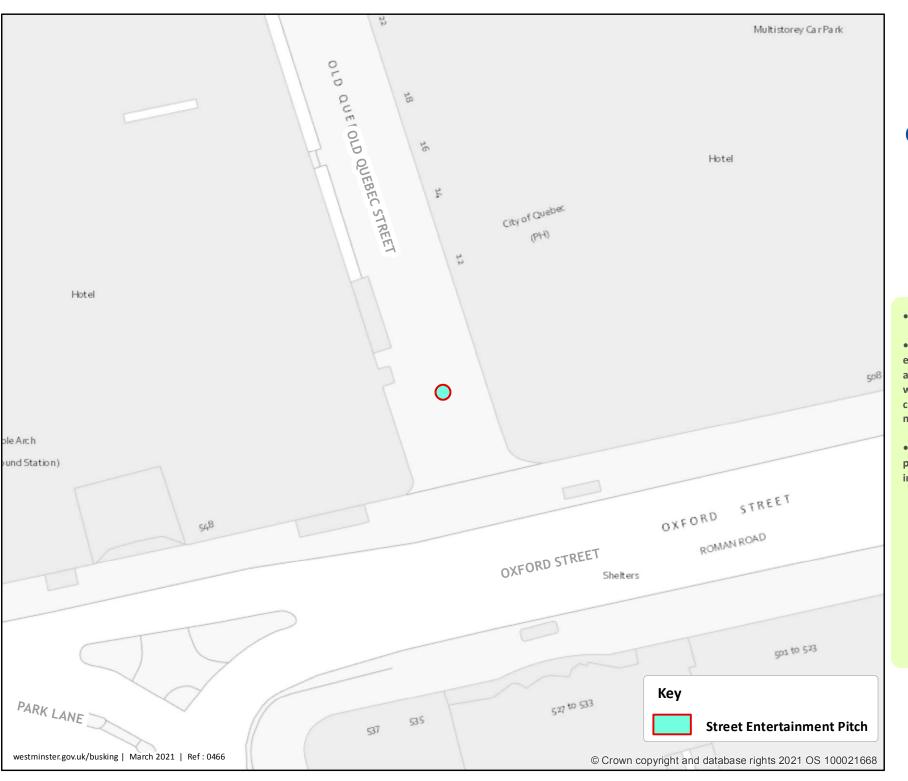




#### **Marble Arch**

- This pitch is 3 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are permitted here providing the sound does not cause a nuisance to nearby property.

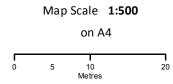


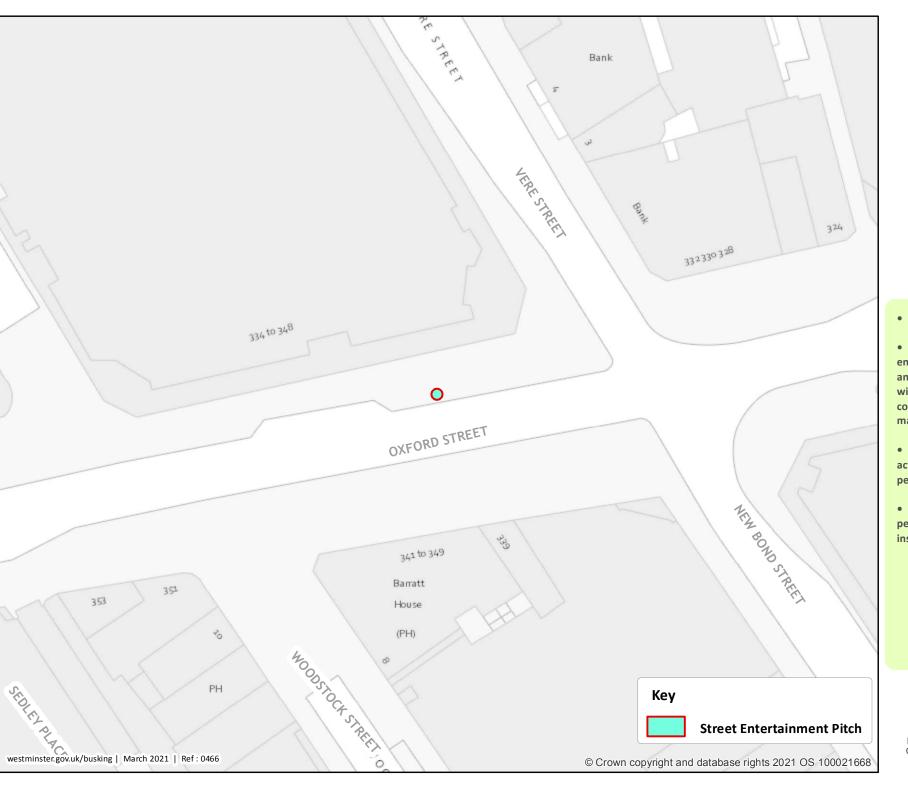




#### **Old Quebec Street**

- This pitch is 2 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- Amplification, brass, wind percussion and percussive instruments are not permitted here

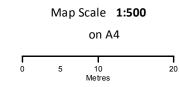






#### **Vere Street**

- This pitch is 1.5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable for walk-by acts. Audiences or crowds are not permitted here
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

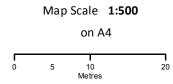


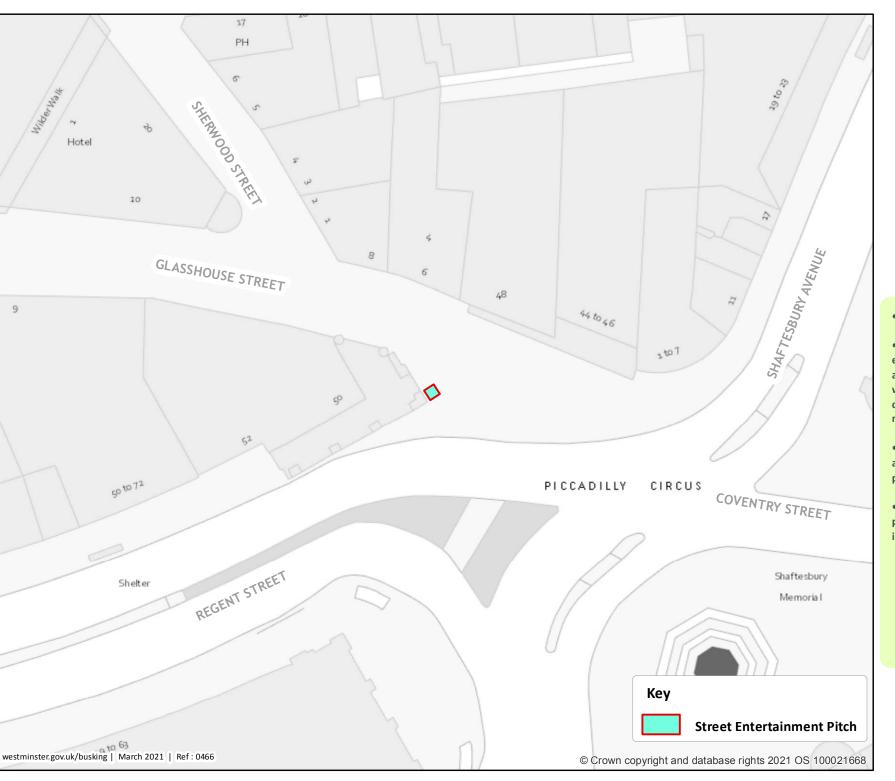




#### **Princes Street**

- This pitch is 2 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

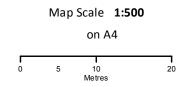


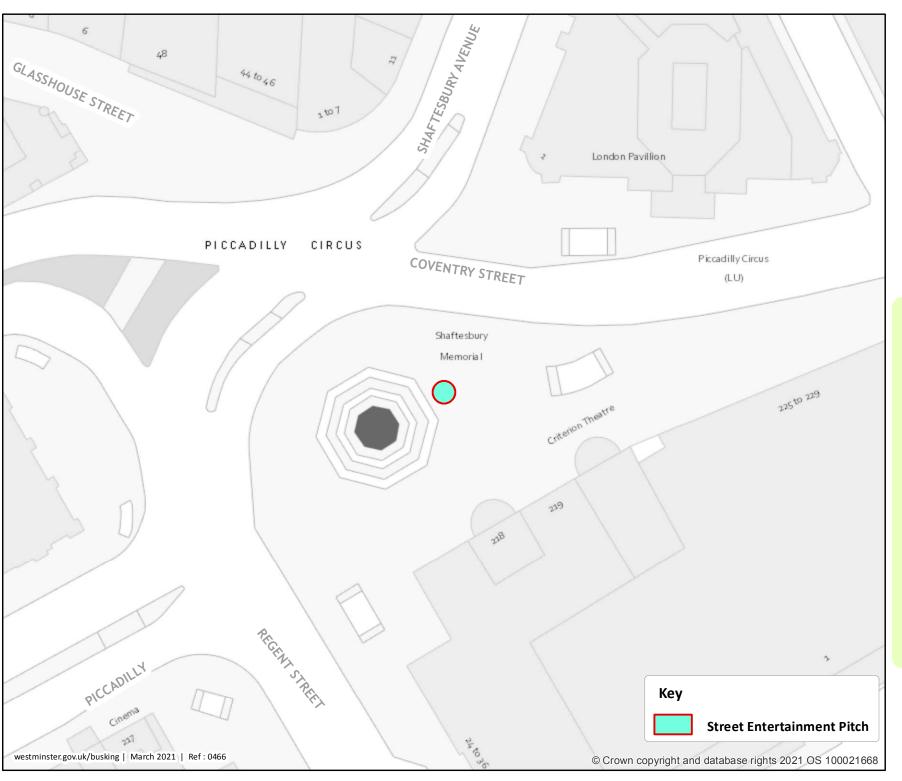




#### **Glasshouse Street**

- This pitch is 1.5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable for walk-by acts. Audiences or crowds are not permitted here
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

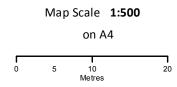


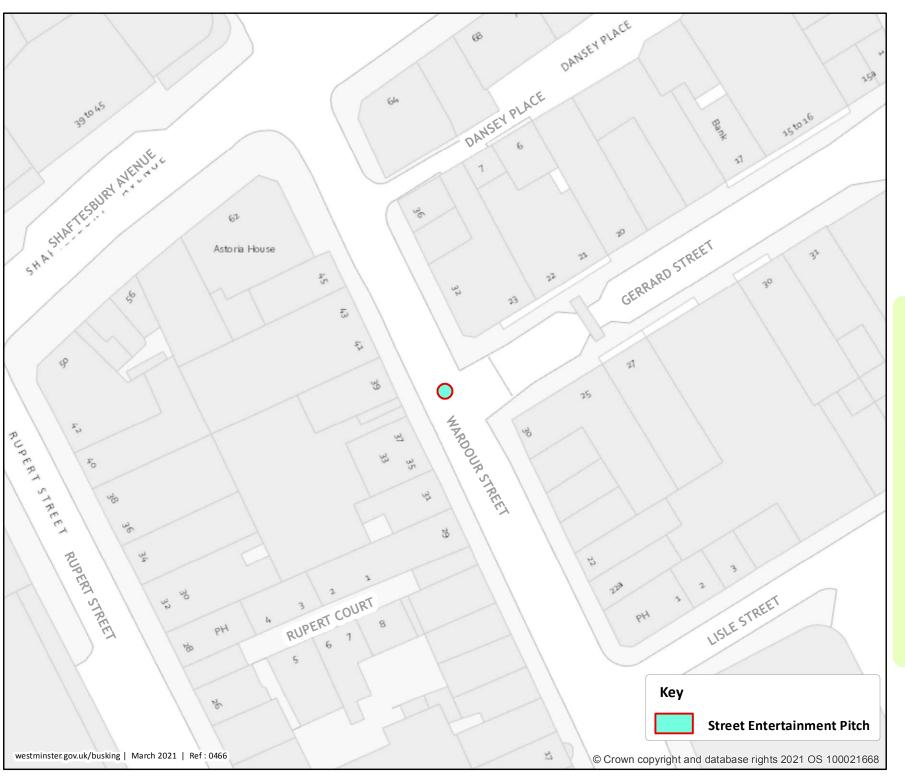




#### **Eros Statue**

- This pitch is 3 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

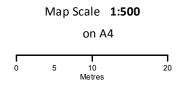


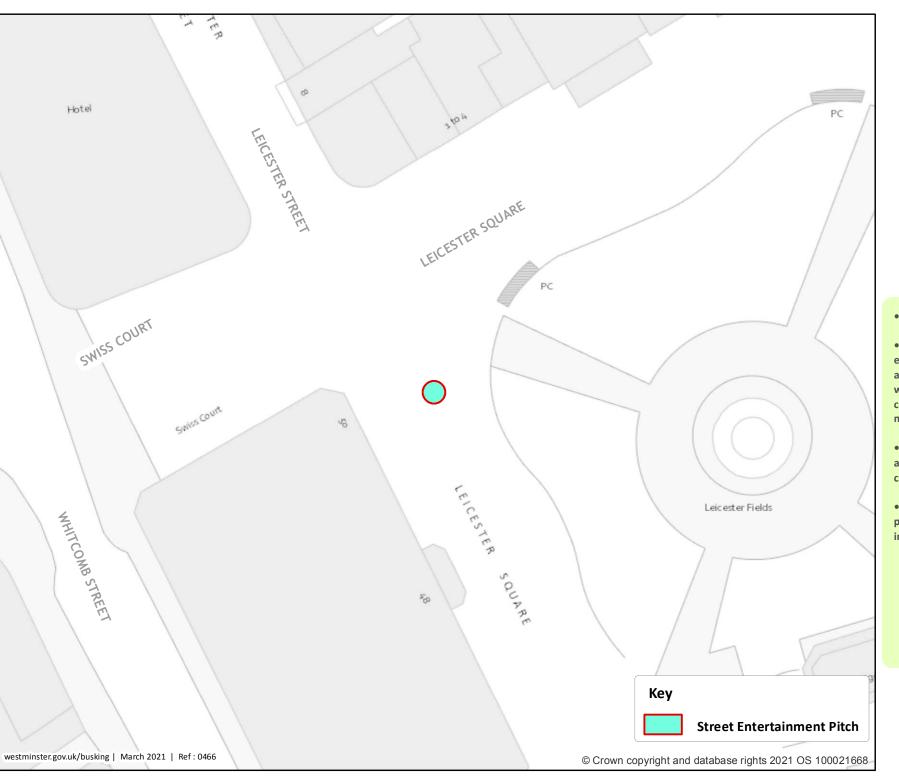




#### **China Town**

- This pitch is only in operation Monday – Friday between the hours of 10am – 9pm
- This pitch is 2 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable for walk-by acts. Audiences or crowds are not permitted here
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

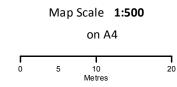


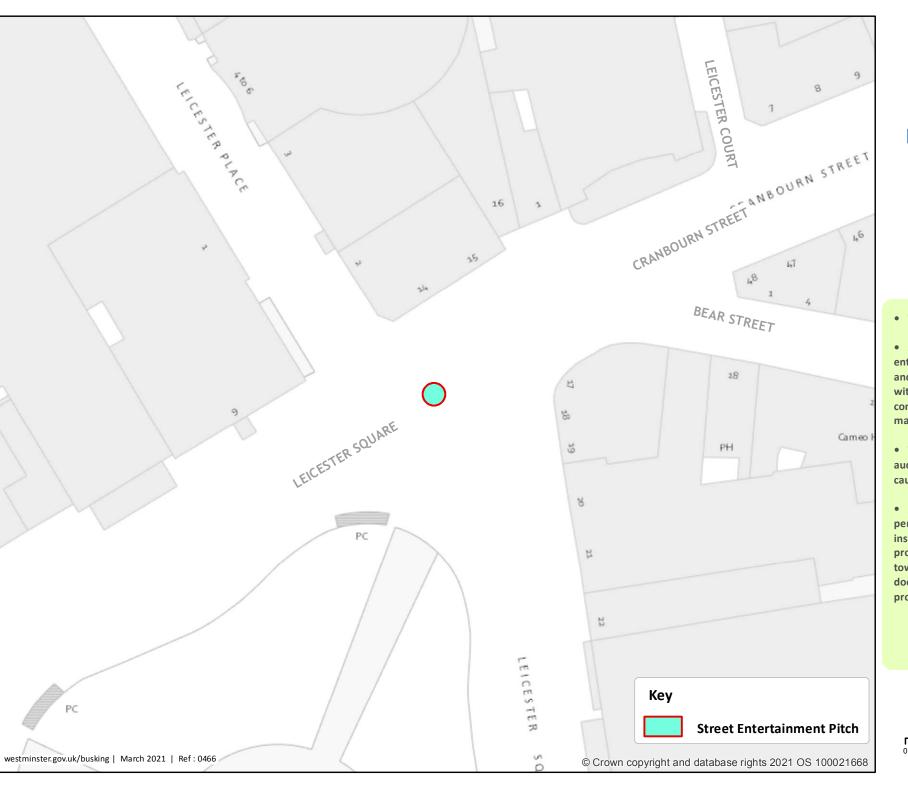




# Leicester Square (North West)

- This pitch is 3 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

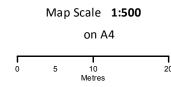


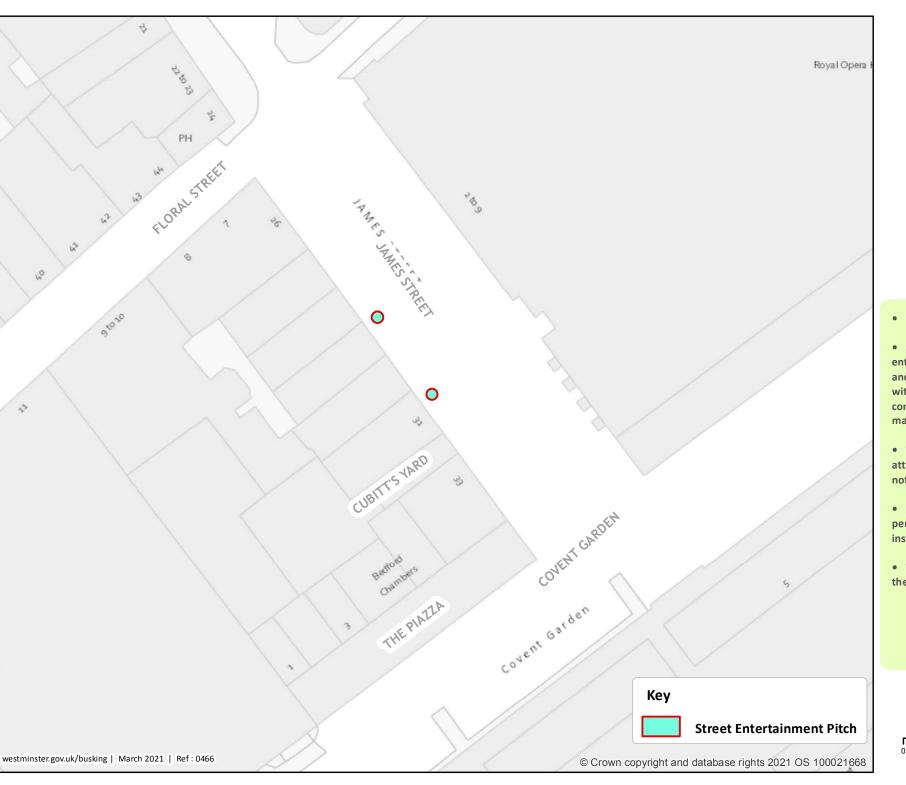




# Leicester Square (North East)

- This pitch is 3 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind, percussion and percussive instruments are permitted here providing the sound is directed towards the Square Gardens, and does not cause a nuisance to nearby property.

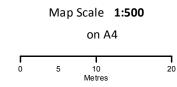






#### **James Street**

- Each pitch is 1.5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- These pitches are suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are not permitted here.
- These pitches operate between the hours of 11am-9pm.

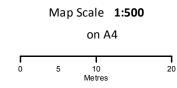






#### **Market Square**

- Each pitch is 1.5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- These pitches are suitable to attract audiences providing they do not cause an obstruction
- Due to the proximity of business property, music amplification, brass, wind percussion and percussive instruments are not permitted here.
- However a vocal amplifier is permitted here.
- This pitch operates between the hours of 11am-9pm.

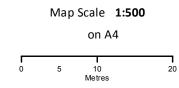


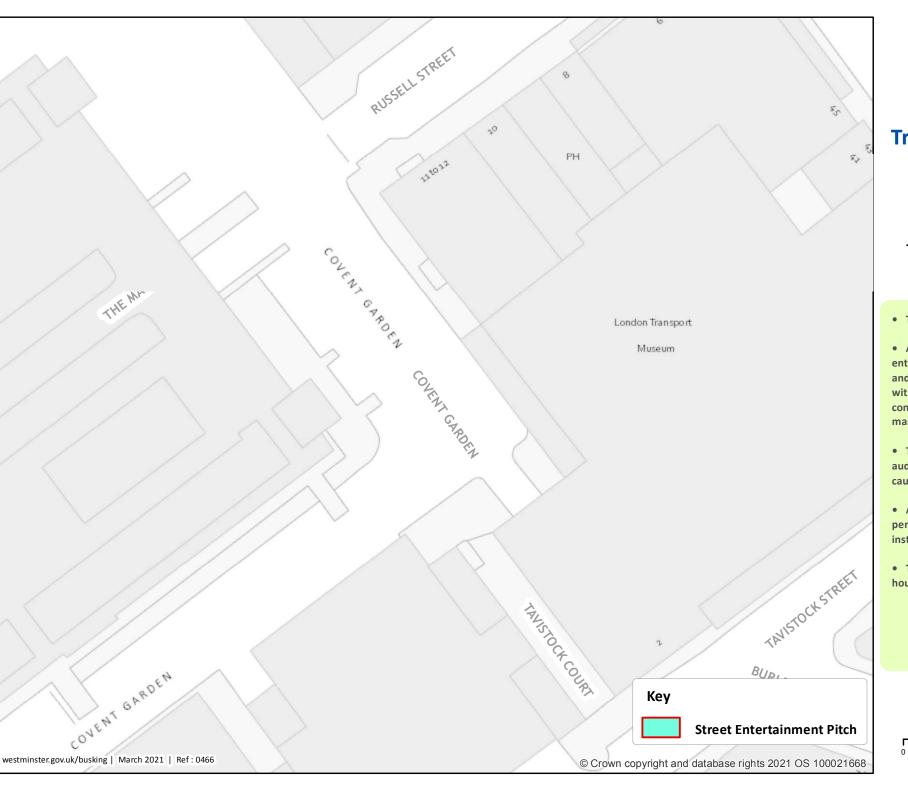




#### **Royal Opera House**

- This pitch is 2 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are not permitted here.
- This pitch operates between the hours of 11am-9pm.

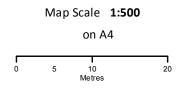


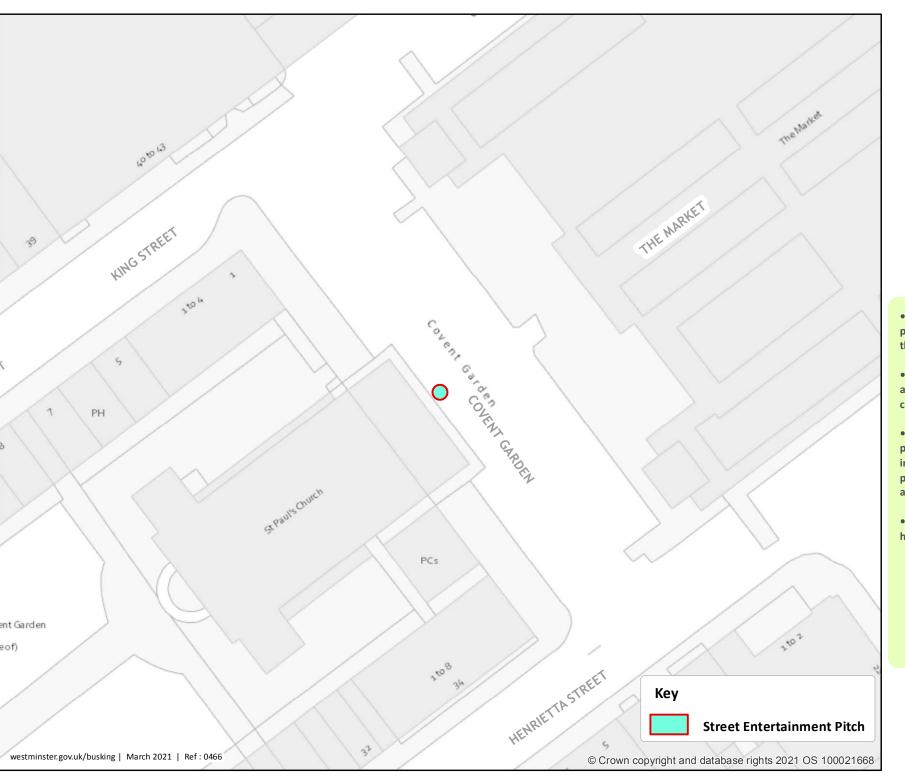




#### **Transport Museum**

- This pitch is 2 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are not permitted here.
- This pitch operates between the hours of 11am-9pm.

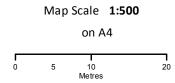


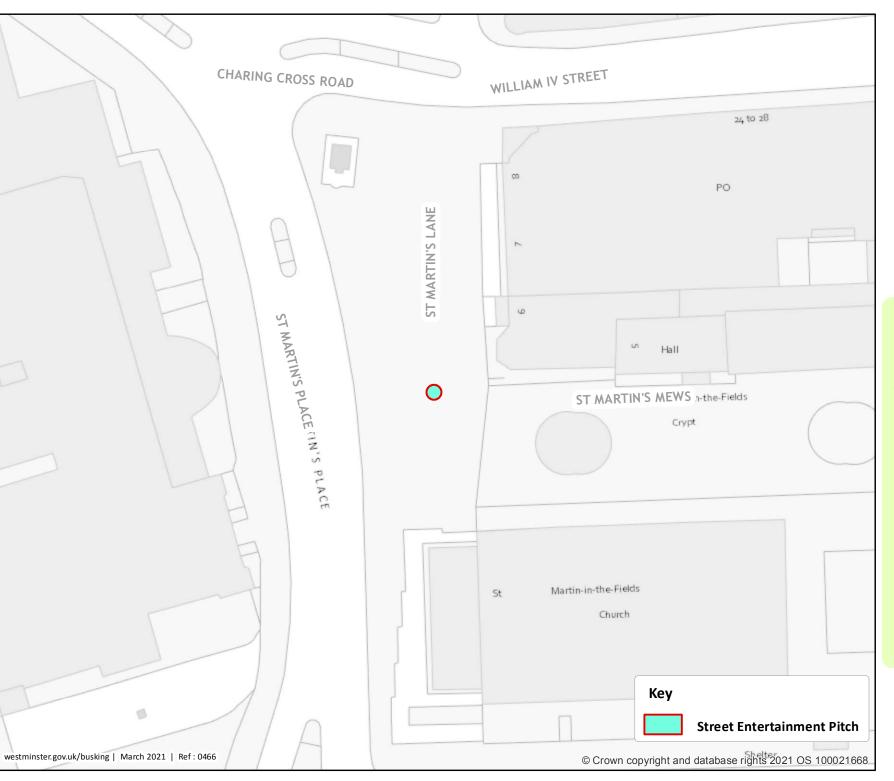




#### St Paul's Church

- This pitch is not marked, however performances must not be more than 5 metres in space.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are permitted here providing the sound does not cause a nuisance to nearby property.
- This pitch operates between the hours of 11am-9pm.

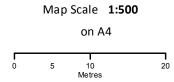


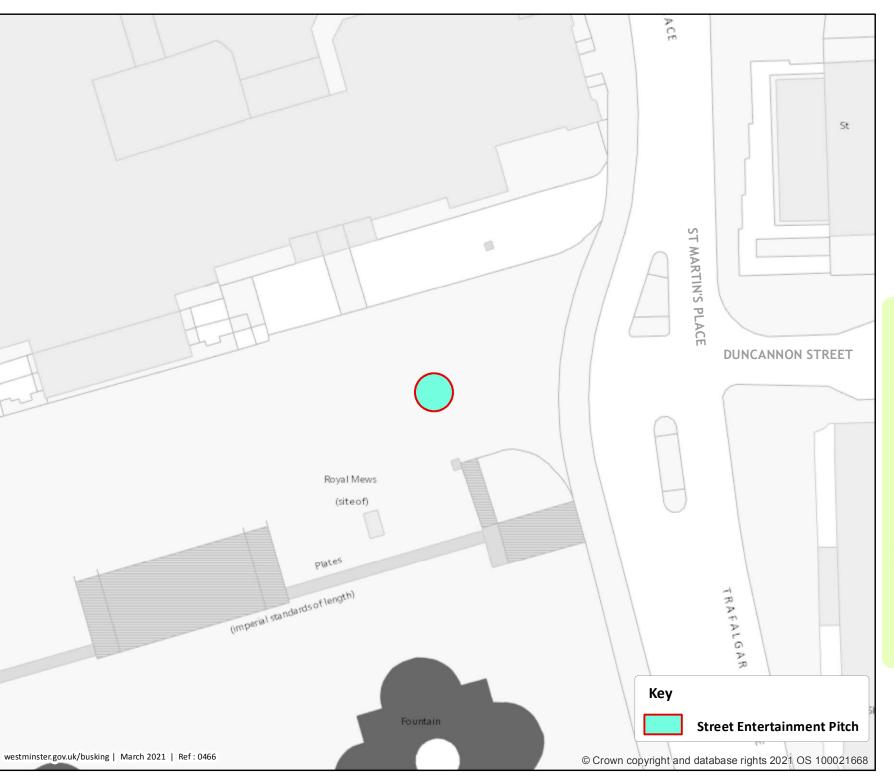




#### **St Martins Church**

- This pitch is 2 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable for walk-by acts. Audiences or crowds are not permitted here
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

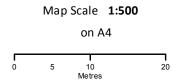


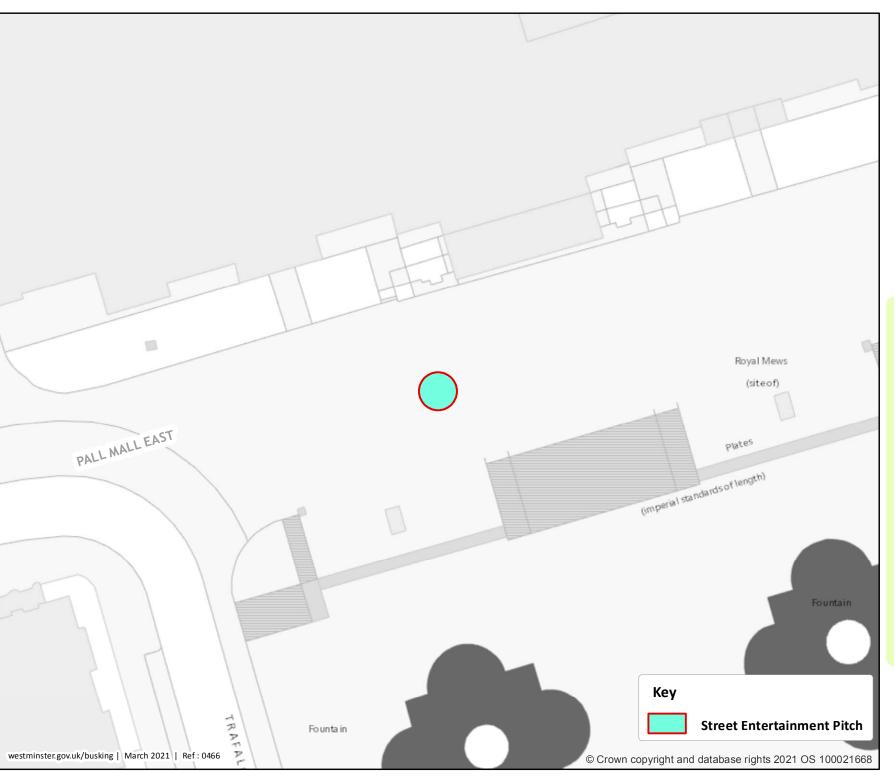




#### Trafalgar Square (North Terrace -Charing Cross Road)

- This pitch is 5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- The use of amplification, brass, wind percussion and percussive instruments is permitted providing the sound does not cause a nuisance to nearby property.

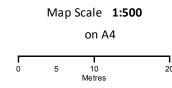


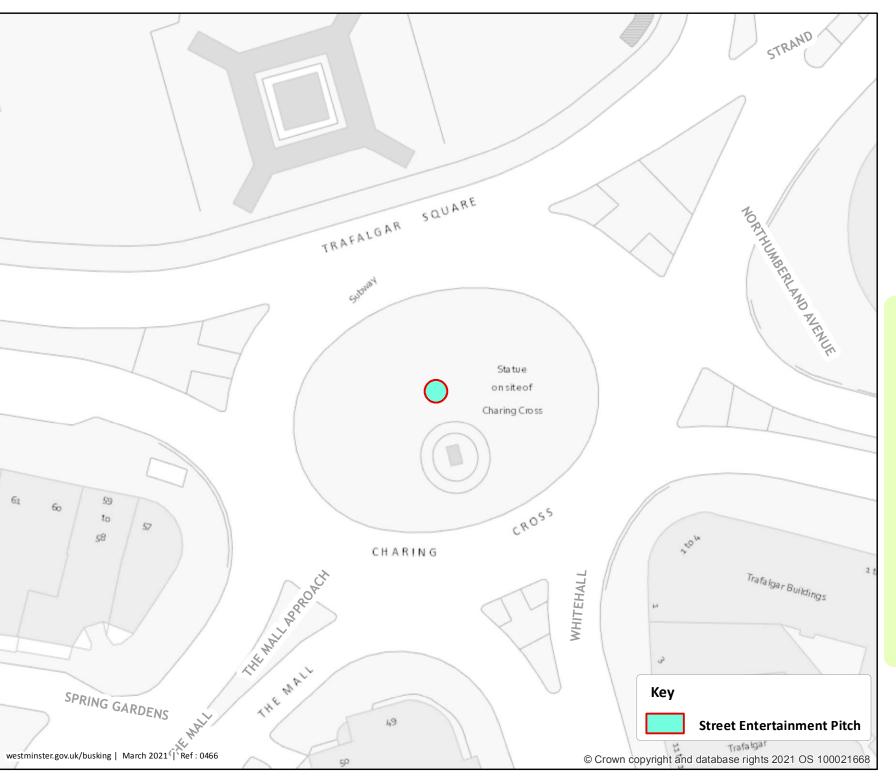




# **Trafalgar Square** (North Terrace)

- Each pitch is 5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- These pitches are suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

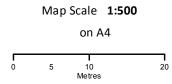


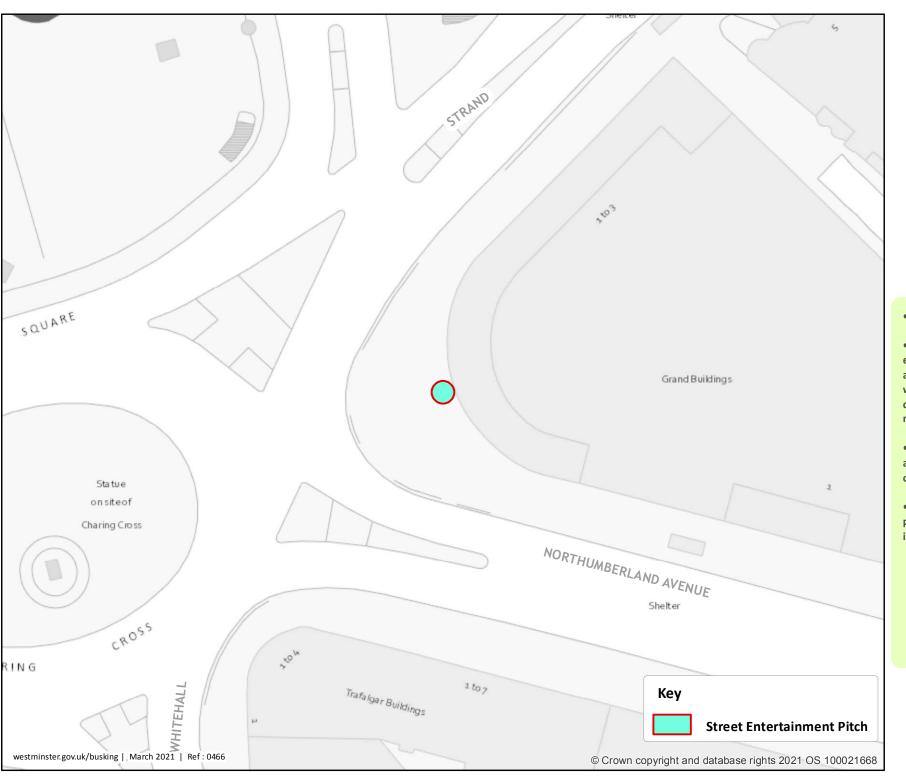




# King Charles Statue

- This pitch is 3 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable for walk-by acts. Audiences or crowds are not here
- The use of amplification, brass, wind percussion and percussive instruments is permitted providing the sound does not cause a nuisance to nearby property.
- This pitch operates on Sunday's only.

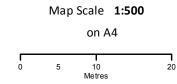


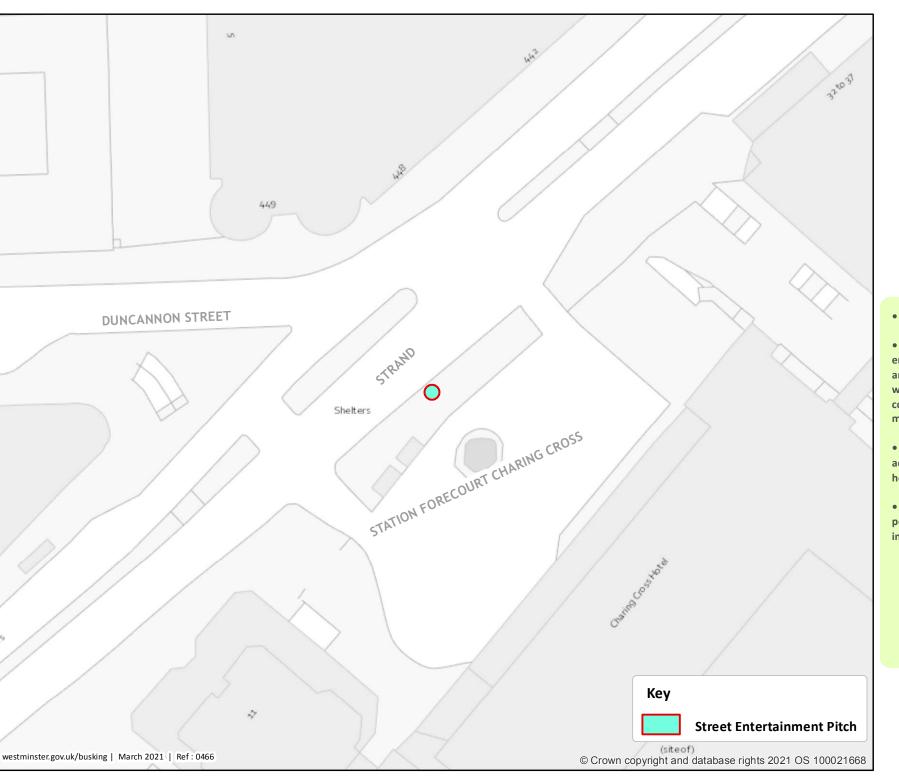




# Northumberland Avenue

- This pitch is 1.5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable to attract audiences providing they do not cause an obstruction
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

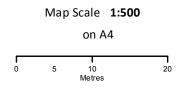


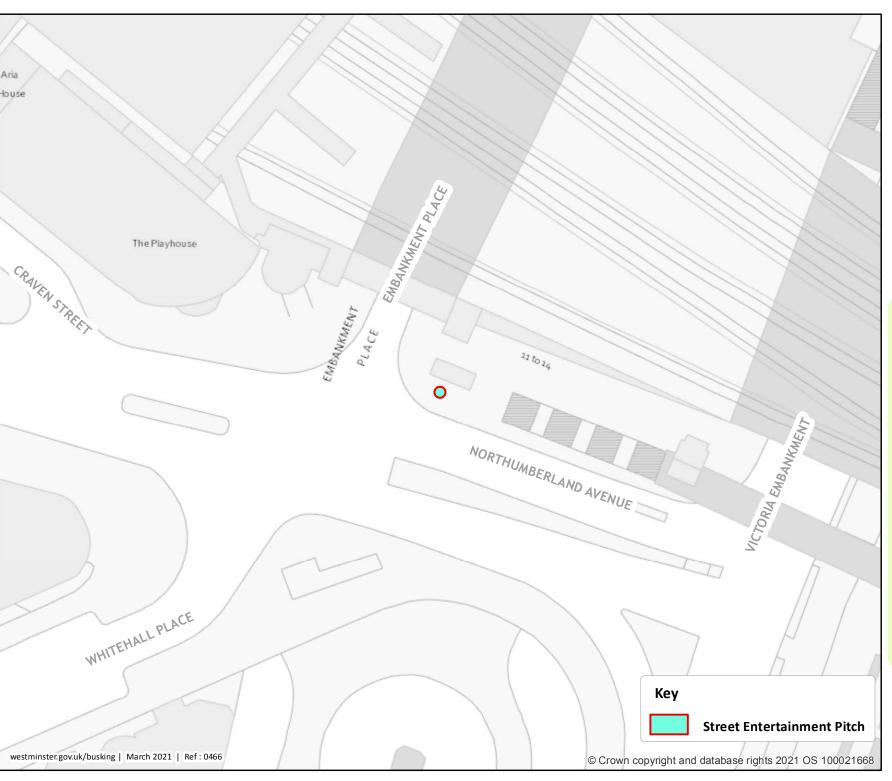




# **Charing Cross Station**

- This pitch is 1.5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable for walk-by acts. Audiences or crowds are not here
- Amplification, brass, wind percussion and percussive instruments are not permitted here.

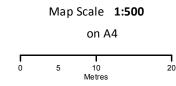






### Avenue (Hungerford Bridge)

- This pitch is 1.5 metres.
- All the buskers and street entertainers, the performance itself and anything used in connection with the performance must be contained within the designated and marked pitch.
- This pitch is suitable for walk-by acts. Audiences or crowds are not here
- Amplification, brass, wind percussion and percussive instruments are not permitted here.



# APPENDIX B

Regulations made by the City of Westminster pursuant to Section 36(1) and 36(2) of the London Local Authorities Act 2000 prescribing the information to be provided by applicants for the grant of a busking and street entertainment licence and the procedure for determining applications.

In these Regulations, the expressions "Street" and "Busking" have the same meaning as set out in Section 32 of the London Local Authorities Act 2000.

- Activities that incorporate the sale of goods and/or services, for example portrait artists, balloon sellers and tarot card reading. Such activities are regulated by the Street Trading regime and are subject to separate controls.
- Entertainment that is performed as part of a street party, community festival, charitable fundraising event, protest or similar activities.
- Entertainment related to a religious meeting, procession or service (this includes performances of Christmas carols by members of the Salvation Army).
- Entertainment organised as part of a wider authorised event by the council's City Promotions Events and Filming team, including (but not limited to) Chinese New Year, Gay Pride, other seasonal parades and festivals, and Film Premiers.
- All applications (including new applications, renewal applications and variation applications) must be made using the online application form provided by Westminster City Council and must be accompanied by a passport size photograph of the applicant, along with the application fee.
- Applications must be made by individual buskers and street entertainers. If in a group, each busker or street entertainer must apply for an individual licence.
- 3. The following information is required for all applications:
- Name and home address in the UK (if you are a performer travelling from outside of the UK, please provide the address(es) of where you are staying whilst you are here).
- Telephone or mobile number or email address to enable licensing authority to contact the applicant without delay.
- One form of photographic ID including either a passport or driving licence. (If you do not hold photographic ID, the council will accept a birth certificate along with a recent photograph)
- Proof of valid Public Liability Insurance (of at least 2 million).
- National Insurance number or declaration of right to work.

- Declaration of any previous refusal or revocation of a licence under the Westminster Busking and Street Entertainment scheme or any other similar scheme in the United Kingdom.
- Declaration of any unspent convictions.
- Brief description of the busking and street entertainment that will be performed and a description of any instruments or other equipment that may be used during the performance.
- Confirmation of having read and understood the Westminster City Council Code of Conduct for busking and street entertainment and the standard conditions that apply to all busking and street entertainment in Westminster.
- 4. The applicant will be given the option of declaring the following information:
- Self-declaration of membership of the Westminster Street Performers Association and/ or Musicians Union membership.
- Self-declaration of having signed up to join the Westminster Busking and Street Entertainment Forum.
- Proof of student status to qualify for discounted

- 5. The applicant will also be given the opportunity to apply for a temporary licence to engage in street trading pursuant to the City of Westminster Act 1999. Such a temporary licence will only be granted if the busking and street entertainment licence is granted and the duration of the temporary licence will be identical to the duration of the busking and street entertainment licence.
- 6. Any temporary licence that is granted pursuant to the City of Westminster Act 1999 in accordance with these regulations will only permit trading to take place from the designated pitch at which the busker and street entertainer is performing for a period starting when the performance commences and ending 15 minutes after the performance has concluded. The trading permitted by such a licence will be restricted to merchandise that is directly related to the busking and street entertainment taking place (such as CDs being sold by a musician). A separate fee will have to be paid for the temporary licence.

#### Additional requirements for a variation application

- 7. The following additional information is required for any application to vary a busking and street entertainment licence:
- The conditions requested to be varied.
- Proposals for alternative conditions (if any).
- It is not possible to apply to vary a licence to:
   provide busking and street entertainment in any part of the Westminster City Council that has not been designated as a licence street.

### The Procedure for Determining Applications

- Applications will only be regarded as valid when they have been made in accordance with these regulations, including the payment of the correct fee.
- 10. Any application that is made to engage in busking and street entertainment in any street in the Westminster City Council that has not been designated as a licence street will be refused (in accordance with Section 37 (2) of the London Local Authorities Act 2000).
- 11. All applications granted by the council shall be deemed to have been so granted subject to any standard conditions that have been prescribed by the council under Section 40 of the London Local Authorities Act 2000, except so far as they are expressly excluded or amended in any particular case.
- 12. Applications may be granted in full or refused or granted subject to such additional conditions as may be considered appropriate in the circumstances.
- 13. An application to vary a busking and street entertainment licence can be made at the same time as an application for a new licence or an application to renew the licence without incurring an additional fee. An application to vary a licence that is made at any other time will incur a separate fee.
- 14. Subject to Condition 22 below, a valid application for a new busking and street entertainment licence, or the renewal of such a licence, that does not involve any changes to the standard conditions will usually be determined within 10 working days following the receipt of the application (excluding weekends and all bank and public holidays).

- 15. Subject to Condition 22 below, a valid application for a new busking and street entertainment licence, or the renewal of such a licence, that does involve any changes to the standard conditions will usually be determined within 21 working days following the receipt of the application (excluding weekends and all bank and public holidays).
- 16. Subject to Condition 22 below, a valid application for a variation of a busking and street entertainment licence that is not made at the same time as an application for a new licence or for the renewal of that licence will usually be determined within 21 working days following the receipt of the application (excluding weekends and all bank and public holidays).
- 17. A busking and street entertainment licence will be granted for a period of six months or one month.
- 18. An application to renew a busking and street entertainment licence must be made so as to be received by the licensing authority on or before the date of expiry of the existing licence. No late applications for renewal will be processed.
- 19. When an application to renew a busking and street entertainment licence has been made so as to be received by the licensing authority on or before the date of expiry of the existing licence, the existing licence will be deemed to remain in force until such time as it is either renewed or the holder of the licence is informed in writing that the application has been refused. The holder of the licence is deemed to have been informed that the application has been refused as soon as he or she has been informed of the refusal or seven days after the date when the notice of refusal was posted by first class pre-paid letter to the address held for that person by the licensing authority, whichever is the earliest.
- 20. All applications will be determined by a single officer ("the determining officer"). There may be a number of determining officers but all of them will be authorised in writing by the Executive Director heading up the licensing service. The Executive Director (or any person in an equivalent post) will have delegated powers to authorise the determining officers.

- 21. All applications will be determined on merit having regard to any Busking and Street Entertainment policy that may be in force and may be subject to consultation with the Police or appropriate officers within the council itself, such as officers from the Environmental Health Service and Highways Service. The determination does not involve an audition process and the determining officer will not make any assessment regarding the content or the quality of the busking and street entertainment that will be provided by the applicant.
- 22. If the determining officer is minded to refuse the application or is only minded to grant the application subject to additional conditions being imposed on the licence, the applicant will be given written notification and an opportunity to provide additional information in support of the application. Any delay in providing additional information might impact on the ability to meet the time limits set out in Conditions 14, 15 and 16 above.
- 23. Applications will be determined on the basis of the information provided by the applicant, any written representations that may be received in response to any consultation and any additional written submissions received from the applicant. The final decision reached by the determining officer will not be subject to any internal review but any decision that is adverse to the applicant can be challenged by way of an appeal in accordance with the provisions contained in section 41 of the London Local Authorities Act 2000.
- 24. If a request is received to consider the possible revocation of a busking and street entertainment licence pursuant to Section 39 of the London Local Authorities Act 2000, that will be referred for determination by a Licensing Sub-Committee.

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